

FlashVote helps you make a difference in your community

Survey Results: Stillwater Airport

Survey Info - This survey was sent on behalf of the City of Stillwater to the FlashVote community for Stillwater, OK.

These FlashVote results are shared with local officials

901

Total Participants
723 of 1178 initially invited (61%)
178 others
Margin of error: ± 3%

Applied Filter:
Locals only
Participants for filter:
602

Response Time (ho...

Started:
Feb 11, 2020 9:16am
Ended:
Feb 13, 2020 9:15am
Target Participants:
All Stillwater

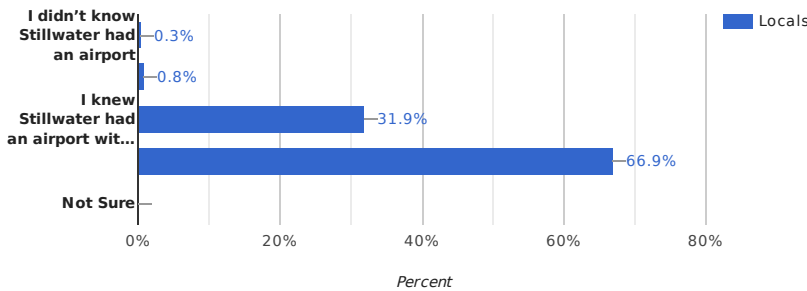
Q1 The Stillwater airport has been offering daily commercial flights to Dallas Fort Worth International Airport since 2016.

Prior to reading this, what best describes what you knew about the Stillwater airport?

(602 responses by locals)

Options	Locals (602)
I didn't know Stillwater had an airport	0.3% (2)
I knew Stillwater had an airport, but didn't know it had commercial flights	0.8% (5)
I knew Stillwater had an airport with commercial flights, but I haven't flown out of it	31.9% (192)
I knew Stillwater had an airport with commercial flights and I've flown out of it	66.9% (403)
Not Sure	0% (0)

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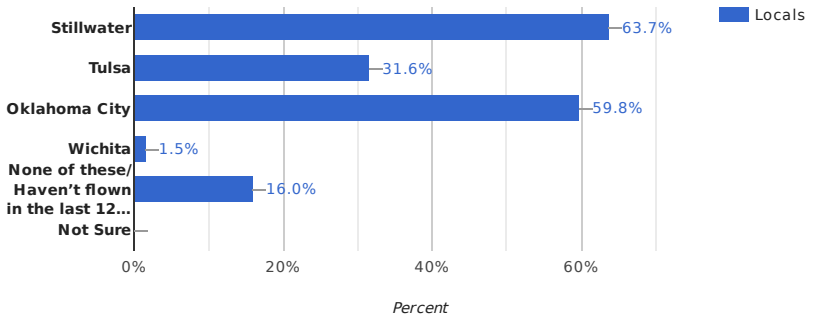
Q2 In the last 12 months, which of the following airports have you or a family member flown out of, if any? (Choose all that apply)

(582 responses by locals)

Options	Locals (582)
Stillwater	63.7% (371)
Tulsa	31.6% (184)
Oklahoma City	59.8% (348)
Wichita	1.5% (9)
None of these/Haven't flown in the last 12 months	16.0% (93)

Options	Locals (582)
Not Sure	0% (0)

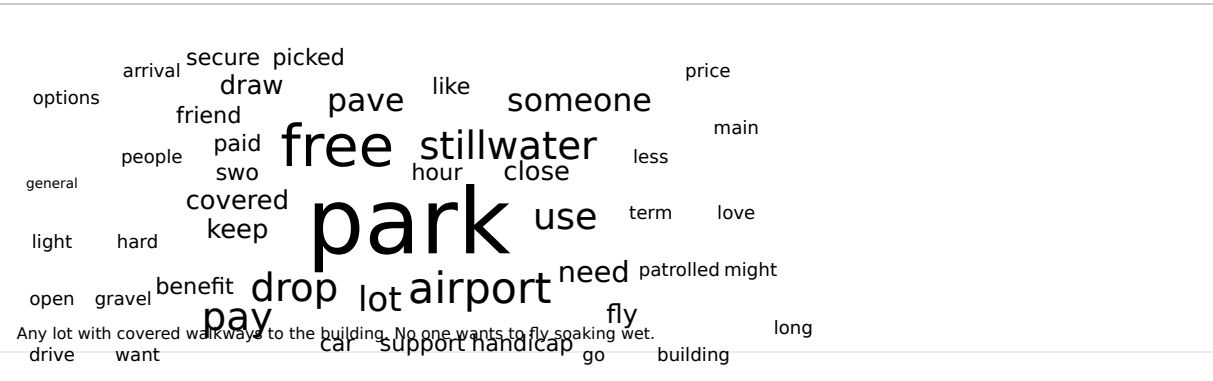
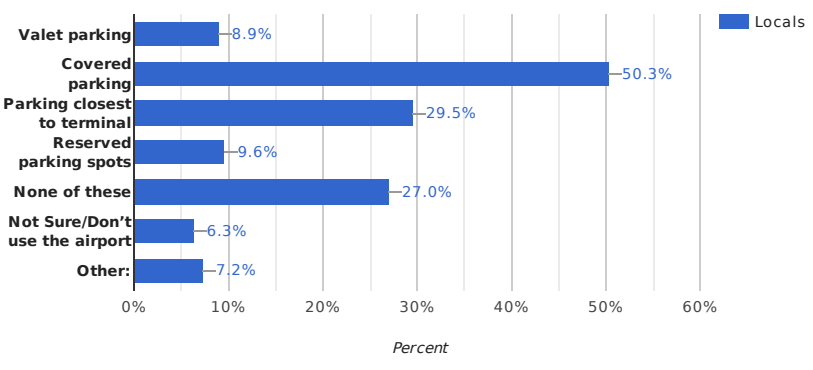
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Q3 Right now all parking at the Stillwater airport is free. If the airport were to create limited paid parking options to fund overall parking lot improvements, which of the following options would you be likely to pay for, if any? (Choose all that apply)
(586 responses by locals)

Options	Locals (586)
Valet parking	8.9% (52)
Covered parking	50.3% (295)
Parking closest to terminal	29.5% (173)
Reserved parking spots	9.6% (56)
None of these	27.0% (158)
Not Sure/Don't use the airport	6.3% (37)
Other:	7.2% (42)

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Love the free parking even if unimproved surface.
I would not pay for parking at the Stillwater Airport--I would have someone drop me off.
Relocate the emergency personnel parking and allow its use by customers.
Keep the parking FREE! That is one of the biggest draws.
support taxi services, secure bicycle/Light electric vehicle parking
Free parking beats any of the other options.
Paved parking
I'd have someone drop me off
Open parking lot
I would not pay for Stillwater parking
Would not pay, just find a way to get dropped off/picked up
I like the FREE parking!
price and ease of parking is important to retain
I'd probably have a friend drop me off rather than park there.
If I were to use the airport. I would pay for covered parking, especially in the Spring
Paved parking
As a handicap tag user, I'm not sure how these options would affect me.
If i Have to pay, I might go else where.
Handicapped
I rarely park at the airport because we live here, and I have a relative or friend drive me.
I would have someone drop off if the price is too much
Free parking is one of the main draw for people using the airport.
I would have someone drop me off to avoid paying for parking
Parking garage payable using app
I would pay to have the roads in town fixed first!
Would have family member drop me off.
I thought the parking was fine and I loved it free that was a real selling point
Free parking if one hour or less; covered paid parking for travelers who leave their cars
I think free parking is a draw to SWO. I would support parking close in, but not the gravel lot.
Free parking is one of the benefits of Stillwater airport. The flights are more expensive already.
Would need to be very affordable since Stillwater is a small community and rides are easily obtaine
Free parking is such a benefit. Sometimes it is the dealbreaker on which airport I use.
General, open-lot long term parking
Free parking close to the terminal is 1 reaso we fly from Stillwater and tell our friends about it!
Parking with charging for a Volt. Note that city chargers do not support.
Car wash or detail
One of the beauties of our airport is the free, easy in/out of the airport. I would Hate to loose
Free parking is one of the main draws to Stillwater. Might as well drive to OKC if have to pay.
Free parking with paid drivers to park cars. Too hard to pull suitcases in gravel lots.
Part of the reason I fly out of swo is because the parking is free
Depends on how long your going to park

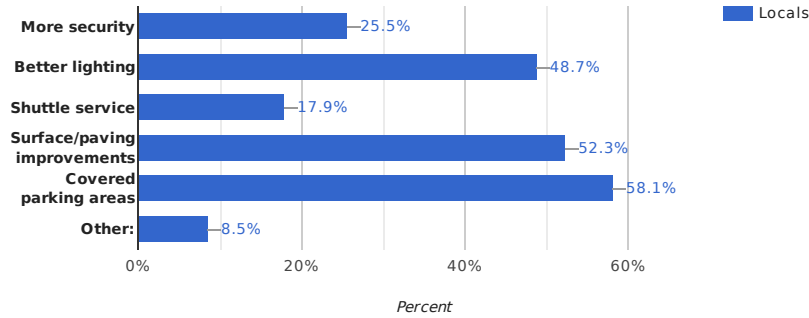
Q4 If the airport were to create limited paid parking options to fund overall parking lot improvements, which improvements would you most like to see, if any? (You can choose up to THREE)

(585 responses by locals)

Options	Locals (585)
More security	25.5% (149)

Options	Locals (585)
Better lighting	48.7% (285)
Shuttle service	17.9% (105)
Surface/paving improvements	52.3% (306)
Covered parking areas	58.1% (340)
Other:	8.5% (50)

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Don't want to pay to park

None. I'm not willing to pay for parking at SWO. Tickets are already more expensive.

parking garage so the parking lot can be for general aviation pilots only.

NA - I think parking is AMAZING here. Close and easy. Good sidewalks now.

Use "ribbon parking" where the paved surfaces are for parking with grass driveways.

More Security - Fenced in lot

Free parking

I appreciate the free parking.

More Parking

I will park in gravel if it is free.

Mosquito control. Seriously.

I don't see a need for improvements

Whatever you do, make it a premium service. No cheap parking for those that can afford to fly.

Tree cover could work also. Shade is helpful. Covered is good for inclement weather.

Just keep it free

Better baggage claim area. Should be inside and with AC and heat. Baggage claim experience terrible

more spaces

I would not pay for Stillwater parking

rather than paying to park we would uber or Lyft.

I am not familiar with the current parking situation

Parking situation is fine as is...

I don't leave my car when I use Stillwater, my husband drops and picks me up. That's the BEST!

Improved luggage pickup area

Well-marked, larger spaces

I think the terminal issues need addressed first.

I haven't had a parking issue or problem at the airport.

I think the parking options are fine

At the most remote place to park at the airport, it only takes a few minutes to walk to the gate.

None

Fine as it is.

The current parking is OK. It is close, convenient, and free. Leave it alone.

more parking spots

More parking

Okay now

Free parking because it is more expensive to use the flight without it

Some additional parking

Quit trying to increase fees to this now that you have a "following" based on current conveniences.

More parking

Sidewalk option from the gravel overflow lot. Indoor bicycle parking or bike lockers.

I believe this type of issue should be determined in ways other than a random survey.

Keep parking free for everyone!

Since I have not used this airport I do not know enough about the situation to comment.

Parking is not important t

I do not support paid parking, but if I had no choice, I guess covered parking areas #1.

None. The free parking is a draw for such a small airport. If parking weren't free I'd get a ride.

The airport is fine the way it is.

All the above

Q5 Any other comments or suggestions about what the Stillwater airport does, parking or otherwise, to make you more likely to use it?

(233 responses by locals)



I'd like a water fountain inside to fill my reusable bottle back up after emptying it to go through security!

Free parking is the most valuable thing to me about this airport. I care more about that than reserved spots, valet, etc. After that I'm more concerned with getting a second airport that one can fly to from SWO.

It's a joy to use this airport. Thank you for the friendly and speedy service.

Keep the free parking!

I will always try to use the Stillwater airport when it makes sense logistically and financially. That being said, it would be great to see the options for direct flights increase. Flights to Chicago or LA, etc.

Stillwater airport is great! You guys are doing a wonderful job.

Treating for mosquitoes in the warmer months. The overflow lot especially is full of them when returning in the evening and I'd rather not get bit up trying to load the car.

Flights are just significantly more expensive -- it's cheaper for us to drive to OKC or Tulsa and pay to park there than to fly out of Stillwater. The convenience is great and it's an option I wish we could use more.

We love to FlySWO!

Whatever we can do to increase the destinations and number of flights in and out of SWO, I am in favor of those changes. I've heard Chicago could be another prospective destination, which I think would be excellent.

I love that Stillwater has an airport with commercial flights now. It is amazing and this luxury should never be taken away from us! Adding flights to a few additional hubs would be magnificent (Chicago, Atlanta, LAX, for example).

Start offering other airlines - specifically Southwest and Spirit

Direct flights to Chicago or Denver--two other hubs besides Dallas that would help a lot!

additional connections to other cities, e.g. Chicago

I think it would be unwise to begin charging for parking. This has been one of the biggest selling points for the Stillwater airport- close and free parking. I don't want to park for free in some far away lot.

I already use SWO for 12-15 roundtrip flights per year. The ticket is usually ~\$100-125 more expensive than Tulsa or OKC, but the free parking helps offset that. I still fly out of Tulsa or OKC 15 additional flights due to destination, schedule, or price. So bringing in more flights per day (so additional flight time options) and flying to destinations other than DFW would increase my usage of SWO.

One of the benefits of our airport is the free parking. I would not pay for parking for the duration of my trip. I could get a cheaper flight out of OKC or Tulsa and would have to pay for parking there. So - if my flight is more expensive and I still have to pay for parking, I'm driving to OKC or Tulsa.

We use the Stillwater airport and pay the higher flight fees because of the quick in and out of parking and overall airport access. I would HATE to see it become paid parking, as that is a benefit of paying more to fly here.

Pave the overload (gravel) parking area.

Rjs used for the SWO-DFW trip need to be up-sized even though it is a short hop. Carry-ons and people over 5'10" are placed in a shoe box. TSA service and equipment could be significantly improved; the public frisking with joint replacements are bad for business. I'm planning to travel out of OKC and TUL more to pay less for tickets and avoid the TSA frisk even though I pay for parking and have longer travel times.

Driving factor is the cost of airfareNOT any aspect of parking

Keep up the good work!

the free parking is definitely an added incentive. Parking at the nearby softball field is fine for me, but the pathway there makes it difficult for people with luggage or mobility challenges. A nice path down to that lot would be a cost-effective improvement.

More flight options

The airport is wonderful and the staff inside the airport are great too. It's truly a wonderful thing to have such a great airport as well as super nice people who work there. I am still a little leery of having paid parking - its one of the benefits, but, if its needed, I will understand.

It is such a blessing to have this airport and the commercial service. We love the convenience and ease of flying SWO.

I already use it frequently. It is great to have the service available here.

More flight options.

How about flights to DEN or ORD?

Keep free parking

I have not used this service, I plan to the next time I fly.

I love the free parking and do not mind walking from the softball fields.

Only use parking for drop off & pick up, live 5 minutes away.

Please another route!

I travel often. Free parking is extremely important to me. I have chosen Stillwater airport in the past primarily because the money saved on parking that is required in OKC or Tulsa made it the cheapest travel option overall. I would possibly only be willing to pay for parking if it was covered and affordable. I would need to have free parking at least as an option to continue frequent use.

I have and plan to use Stillwater Regional Airport every time I fly. I would like to have another hub to fly to other than DFW.

More destinations, public transit to it past 10 pm as there are still flights.

Don't charge for parking.

Would love if the airport worked with AA to have a daily flight to Chicago - then, we would likely only fly out of Stillwater!

One of the only reasons we can fly out of Stillwater is because when you run the numbers and include parking at Tulsa or Oklahoma City it makes it more cost-effective to fly out of Stillwater. If you take away free parking that additional cost has to be factored in and it will then become cheaper to fly out of Oklahoma City and Tulsa and overall Stillwater airport will be used less because it'll be can that price itself out of the competition when looking at government flyers which should include Oklahoma State University.

I've never actually parked at the airport, I typically just take an Uber from my house and leave my car at home in my garage...I'm not sure paid parking at SWO would influence me to change that unless it cost less than an Uber ride, and was covered.

Recruit other airlines

Lower airfare

Enclosed jet port walkway would be nice. No fun walking to airplane in rain.

We love the airport and fly from Stw several times a year. We choose Stw every time. Free parking is great but adding some paid parking would give people better choices.

Practice more professionalism and reliability with overall flight and security services.

Can we have genuine public transport or guaranteed rideshare options that meet all incoming and outgoing flights. IU prefer not to drive but there is no easy way to meet the 6.30am flight. I've never lived in or visited a city that does not have an easy way to get to or from the airport without driving. Rideshare (uber/lyft) is normally reliable for the afternoon/evening flights but risky for the morning flight and the OSU bus does not meet the first flight out or last in.

I love that the parking is free. To me, it is one of the biggest benefits of the Stillwater airport!

I stopped taking the swo flights because of the high cost of missing a connecting flight on return. Airlines have gotten worse at being on time. If you hit Dallas late you one have, at best, one more flight to swo to get home that night. Flying from Tulsa or OKC gives you many flight options remaining, then a short one hour drive home. Parking won't change that.

I'm price conscious and I usually fly into a Delta hub to visit family so flights to Dallas don't do me much good. That's up to the airline though.

I use the airport frequently - having free parking is very much appreciated, but the overflow lot is a challenge. Especially in the summer, there's nothing like getting off the late night arriving flight and acquiring a dozen mosquito bites in the 30 seconds it takes to toss the suitcase in the trunk. This was a real experience, and I am scarred for life.

I prefer to use Stillwater whenever I can. One of the biggest advantages for personal trips is the free parking; without that, I would probably go to OKC or TUL because of more flight options. If demand ever warrants it, adding Delta would make it more convenient for east coast travel with their Atlanta hub.

I use Stillwater airport exclusively. And love it the way it is...Complimentary coffee in security area would be a friendly perk. Keep up the GREAT work. Thank you.

I believe a percentage of people wouldn't need to bring their personal car if there was a safe path and access for active transportation. Larger, older airports are starting to do this to lower their need for large amounts of expensive surface parking. A giant parking lot would collect more rain water that could impact the ecology of Sanborn lake.

I LOVE flying out of Stillwater. Probably would never leave my car if it wasn't free.

Please continue to make available free parking if a paid lot is added.

It would help if American did a better job of handling plane maintenance issues and notifying passengers as early as possible. More and more you hear that people lost their flight here at the last moment and sped off to Dallas, etc. Reliability is important.

More flights, flights to other cities besides Dallas, and more than just American Airlines as our option.

Just keep free parking

More competitive routes. Some have 15+ hour layovers

We are SO fortunate to have flight service out of Stillwater even though the seating is so very cramped. I wish we had screening that would accommodate those of us whose bodies are permanently full of surgical staples and other metal parts. I have to be "patted down" which is an understatement. I absolutely hate having my private areas handled, especially in front of all the passengers and staff. This doesn't happen at ANY other airport I've flown from.

Free parking and more flights.

We choose to fly out of Stillwater airport partially for the free parking. Please do not take free parking away.

Better baggage claim area and continuation of free parking. But I do use the SWO regularly and love it.

I'd love to use the airport and love that it's here, but it's easier to drive to Dallas than spend \$100. It's not worth it to me, which is why I haven't flown out of SWO, but if I had more money, I'm sure it'd be great.

Need additional connecting locations. It's sometimes just as fast or faster to drive to OKC to get a direct flight.

I love the Stillwater airport!

The free and convenient parking is a primary reason I'm willing to pay more to fly out of Stillwater. If there become a daily charge to park, I'll likely start taking an Uber or getting a friend to drop me off. If you're flying out of Stillwater, you are probably really close. There might be better ways to generate revenue, like a small coffee/snack cart after security.

i love flying out from Stillwater. If the flight costs don't increase, I wouldn't mind paying a small fee for improved parking.

Free parking is a major differentiator from Oklahoma City or Tulsa. You should keep the free parking. Otherwise I will just go to okc because they have more flights

Additional destinations besides Dallas to other major hubs

I really like the free parking. It figures into the cost of the trip making Stillwater competitive with other area airports.

Free parking is a major reason flying out of Stillwater is a financially attractive option - paying for parking would certainly cause me to think twice before booking through Stillwater.

More flights. The only times I look to use OKC or Tulsa is when I can't get a flight out of STW and that's booking 4-6 weeks in advance. Also, it would be good to have other destinations besides DFW, such as one to an East Coast hub (e.g. Philadelphia, New York/Newark) and one to the West (e.g. Phoenix, Los Angeles) and it would be nice to have a direct to Houston flight. We drive 8 hours to Houston having spent too much time (and even overnight) in DFW thinking if I drove I would have been there or home by now due to flight issues generated by weather, maintenance and missed connections.

We take the free parking into consideration when determining where to fly out of. Think about charging keep the fees simple, for example a flat \$5 for up to two weeks.

I like that I can take the bus to the airport and leave my car at home.

Part of the appeal of flying out of Stillwater is the free parking.

Interest in getting another location such as Chicago.

continue free parking. The city should fund free parking just like it does anywhere else in town.

Free parking is the major perk of flying out of Stillwater. Not sure charging is the way to go.

It has to be cheaper than OKC or TUL. Time to start having more daily flights and destinations.

Please consider adding more flights when possible!

Not interested in paying for parking, and would impact my choosing to fly from Stillwater.

Please bring another airline in for better competition, preferably United.

I think that it is great that we dont have to pay for parking at the Stillwater Airport but paying for covered parking would not bother me.

Additional flight times

Use it as often as possible. The commuter operator sucks when it comes to their rigid "on time policy" at DFW

A flight to Chicago or Denver would be a huge improvement

The service is adequate now.

One of the things I love about the Stillwater airport is the close free parking. I'd hate to see that change, but I understand the need to make improvements. I like the idea of keeping close parking free, but making premium services such as valet and covered parking an additional expense.

THANK YOU for providing flights to/from Stillwater! All of the public comments I hear are 100% positive!!

I love flying out of SWO, but I frequently end up with really long layovers in DFW. If there's anything that could be done to help with that, it would make me even more likely to use SWO. Also, service to other hubs would be nice! Chicago and/or Denver would be great!

Another hub.

I think the parking setup is fine, but if economical the front spaces could charge for covered options and I bet would fill up.

It would be nice to have some direct flights to Denver and Chicago like the Manhattan, KS airport does. I always try to fly out of Stillwater if the times work out!

I think the free parking is an assess. I feel that plans need to be made for the future expansion needs of our growing community for airport needs. Thanks for opportunity to express opinions.

I am thrilled to have an airport in Stillwater. It is beyond convenient for my son and me, who travel to the Caribbean twice a year.

We love having the airport here!!!!

Please add Southwest Airlines as a commercial airline.

I would carefully think about how much to charge for parking. Flights are currently priced to be comparable to flying from OKC, taking into account mileage and parking. This, convenience makes flying from SWO an easy decision. If it became more expensive to fly from SWO, I might trade convenience for cost savings, or my employer may force this decision.

It would be GREAT if a flight to Chicago were added; now to go north, I have to first fly south :(... also, I really don't like American Airlines as a company - they really treat their customers pretty badly on the whole. Would love to see a different airline added.

I love it!

Flights to places other than dfw. Even OKC or Tulsa for super cheap would be worth the savings in gas, parking fees, time driving, etc.

Another destination (preferably Chicago)

Please don't start charging for parking. Free parking is one of the benefits.

More destinations: Chicago, Phoenix, Minneapolis, Denver, California? I would like security to be updated so they don't have to open and break the lock on my bag nearly every time I go to the airport. The terminal beyond security needs more amenities, more than the zero that are there! Bathrooms that can accommodate more than one person, drinks for purchase besides soda/water etc.

I wouldn't pay for parking. Big reason why i fly out of stillwater is free parking..

I use it and love it.

I hate the idea of moving to paid parking. However the paved lots are usually full and walking on wet gravel at 6 am is not a great way to start my day.

A restaurant would be fantastic. So much more foot traffic there now with the commercial flights and it's great to have a destination for private pilots. Also, there are lots of delays at our airport due to weather and food has become an issue several times for us.

I LOVE being able to fly out of Stillwater. It makes traveling so much easier.

Ann absolutely fantastic opportunity is provided to Stillwater by having an airport here in town. I appreciate all the hard work to get it, keep it and plan for a future that is positively impacted by having commercial flights in town.

One of the main reasons I use the Stillwater Airport is because of the free parking option. The times are not always as convenient as a larger metro airport- but the parking makes it work it!

Love the commercial service

Don't make the parking a big expense because it's cost is factored into flying out of here vs OKC/Tulsa

The airport is wonderful! Keep up the great work! Proud of this town!

More parking and paved parking needed

More connections to hub cities would be great.

Reduce the cost of the flight.

We've used it several times and really enjoy the convenience. The latest baggage claim improvements were a nice upgrade.

I'm not a fan of the paid parking option because one of the big perks of flying out of Stillwater is the free parking. If paid parking has to happen, the gravel lot should remain free parking because I don't think anyone is going to pay to park there (unless it wound up being paved).

I love flying out of Stillwater. It can be a challenge to find reasonable prices but if you persist you usually can get them. Too many don't keep trying and consider it too expensive to use.

Access to an airport shuttle from points in town (or PSA identifying it if there is one).

Worthwhile if one's itinerary includes DFW. Would still use Tulsa to get a nonstop, say to Denver. Looking forward to a STW terminal remodel that includes a covered jetway.

I think it works great. However, one thing that I detest is on route to the security area, we have to pull the luggage over a metallic ramp. The wheels make a very loud noise as they roll over the grooves of the ramp and it hurts my ears.

Maybe the city could fix a few roads for the cost of airport parking.

I love the convenience of the Stillwater airport. I travel several times a year, and I hated driving to OKC or Tulsa. The parking situation does not seem too bad to me, even when I elect not to use a handicap spot. As someone with mobility and energy level problems, I like that I can usually find a spot without a long walk. I would hate to lose that, even if a shuttle were offered to a distant lot. So, I guess my initial thought is to leave well enough alone.

I hope you don't screw up a perfect situation by trying to raise prices. That is one of the big selling points to the airport because, trust me, I think long & hard about having to deal with American Airlines.

If Stillwater had service from Delta I would be more likely to use it, as that is generally the only airline I use.

I would be LESS likely to use if paying for parking on top of connecting flight

While it would be nice to fly out of Stillwater, each flight I've checked adds at least \$200 per ticket to cost. I can drive to OKC or Tulsa for much less (or have someone else drive me and not pay for parking).

Love our airport as well as free parking options

Free parking!

Paid parking options should be close to terminal and covered. Reserved spots would be an option for me if I could reserve in advance online or via an app. But would only be worth paying for if it was close and covered.

Considering our unpredictable and sometimes ferocious weather, covered parking would really be an asset. I love the airport and never fly out of Tulsa or OKC anymore--no need to.

How about off Airport parking?

It is wonderful to be able to fly from Stillwater. Going through security here is much less hassle than other airports. Having close, free parking is also wonderful.

Paved lots at the softball fields would be a big improvement. I have not flown out of SWO, but have seen the overflow lots filled after it has rained.

Depending on distance from front door, may need shuttle. Covered parking, lighting and security very important. If ridership is one day, covered parking probably not necessary

flights to another airport

I've been there time to time and there is no one around to answer questions

Don't develop faster than your customers are willing to tolerate. Free parking is a huge draw to use SWO and accept the limited schedule compared to OKC or TUL

I love the airport!

Have used it, love the airport! Live very close so husband normally drops me off for 6am flights

Add a second hub like Chicago

Having commercial service provided by American Airlines

More connection options.

One of the biggest attractions of Stillwater is the fee parking. Please don't take that away.

A great service, makes business visitor's trips a breeze.

Probably need a parking garage

It is a incentive to fly out if Stillwater when you do not have to pay parking.

More destinations

Would be nice to have options to Chicago on American and Denver on United!!

I just booked a flight to Kalamazoo in May and am flying through Tulsa because to get there from Stillwater you have to leave at 6:00 am and don't get in until 10:30 pm. A direct flight to Chicago would be great. I do like the airport a lot when it works out that I can fly through Dallas. I came home from Madrid a couple of years ago and it was very quick and easy. The connection was so quick I was back in time for dinner. Eating at Texas Roadhouse having had breakfast in Madrid was a little weird.

More flight times

Restaurant/deli would help for the wait and for atmosphere.

If you have to use the overflow lot, it's muddy, you can't roll your bags, and the sidewalk is under water near the airport. My first move would be paving and improving the overflow lot.

It is great being able to travel anywhere beginning in SWO with one stop in DFW and not having to drive to TUL or OKC.

Offer more destinations besides Dallas

The TSA security needs to check the sensitivity of the metal detector and the algorithm for random security checks. Although it is a small airport, the security is more thorough than any other airport I have ever flown through in the US or outside the US. I am not sure how many actual positive finds they have but it is almost guaranteed to see three false positives in the brief time you go through the line.

Fewer cancellations of the night flight. That seems to happen a lot, and I know myself and several others have experienced being stuck in Dallas overnight when that last flight is cancelled.

I benefit enormously from the existence and functionality of Stillwater airport! I would love to be able to fly direct to New York City; failing that, it would be great to be able to access another international hub in that direction, e.g. Atlanta. I love the free Wifi at the airport, and the friendly staff. The baggage claim setup leaves something to be desired - especially in inclement weather! It would be very helpful to have a water fountain after security (in the gate area).

Less expensive

Prevent "summerschedules"

Love flying out of Stillwater airport! So convenient!!!

I like the option to not have to pay for parking. It's a nice perk. I would pay for valet parking if offered. Better walkways to overflow parking, drainage and lighting would be helpful

Flights travel Chicago

You need to offer non-bottled drinking water after security! So many people require it for their children, for rake-off (for ear pressure), and just because it's hot and dehydrating in SWO sometimes!

Commercial air service has been wonderful. We need to continue to improve facilities and parking. We need to ensure impending road project ensures pedestrian safety. GA tenants need to be provided ample parking and access- try to visit Hangar 1 Flight school- the parking spots are filled w assumed AA passengers. Not easy to access that business.

Stilly Airport is a great convenience. We use it nearly monthly! Hope the city continues to support it!

Cheaper flights and nonstops to other major hubs

Leave it the way it is for as long as possible -- it's so convenient as is!

Adding flights to Chicago or some other locations is the main change that'll motivate me to fly swo. Right now, if I'm starting here, I have to get on an early morning flight to make a three flight sequence.

Another airline to make pricing more competitive

Personally I love that parking is free. To me it outweighs the negatives by far. Thanks for seeking input!

Even though I usually have to park at the baseball fields, I love the airport how it is cause parking is 100% free. Terminal isn't too far even parking out there, so it's nothing to walk the 5 minutes as most bags have wheels. Improve what you must, but keep parking free

Free parking has been nice

Have a car rental at airport

Airport does need more parking. Whether or not I would use it probably depends on the length of the trip.

This is how it happens. "Hey, fly here - it's a great deal with free parking!" Lots of people start using it because of the convenience and free parking. "Hey, let's raise fees now!" It's fee creep and I'm sick of it. Just. Stop.

I would love to use the Stillwater airport more, but cost and flight departure times are limiting factors.

The airport is great, once fairs subside it will be more feasible for travel out of. The airport is an asset!

It's a great service to Stillwater. Don't get greedy and screw it up.

We love the Stillwater airport, but it does need more parking. We would prefer additional parking to any more significant improvements. There just isn't enough parking right now. We might very rarely pay for covered parking depending on weather and cost, but the top priority by far is laying some extra asphalt for more parking. We don't care if it's pretty or fancy -- even a gravel lot would be better than nothing. (We have never not found a spot, but it's been very close at times, and it is quite nerve wracking wondering what we'd do if there isn't a spot available.)

Lower the prices...it is cheaper to drive and park a car at another airport than to fly from Stillwater.

mid-day flights

work a deal with American to reduce the cost of flights which are ridiculous

I would love a water fountain inside the waiting area. We really appreciate being able to fly out of Stillwater, so keep up the good work.

I use the airport and park there. I like the fact it is free and close to the terminal

Limited destinations is the only reason I don't take every flight from here. I love the ease of boarding and security.

Keep up the good work. The airport is doing a great job and so is American Airlines.

It would be nice to have more flights in and out Stillwater. Many times if I want to fly to Stillwater I have to wait many hours in Dallas. When it is too much time, I just fly from OKC or Tulsa.

I don't fly much, but am glad Stillwater has the better options of flights and has expanded to allow larger planes to fly in/out. It is a very good resource for the City and for the University!!

add a flight to Chicago for those of us who go north??

Using a solar option for lighting would save the city money, and hopefully help make all flying costs easier to consider.

Indoor luggage claim!

Add a flight to Chicago (or hub to the east).

We like our airport the way it is, and having 1 commercial airliner is great. Lets keep it a small operation

Very convenient. I like that it is close to being the same cost whether we fly from Stillwater or Tulsa/OKC. However, 50% of my flights have been cancelled due to weather issues or mechanical issues. I usually miss my connecting in Dallas. There just isn't enough flights to Stillwater when a connection is missed. When I flew in January, I missed my Tuesday connection in Dallas and there were no flights returning to Stillwater for 48 hours.

Do not start expanding the the city employee list, this will just run costs up and result in loss of services.

The main reason to use it is economics -- cheap flights -- of course, the convenience is great -- especially for those who don't have a ride to OKC or Tulsa.

I fly direct flights to Las Vegas our of OKC.

To be honest, I enjoy using Stillwater Airport more than the others - with or without covered parking. For one, the free parking is amazing, and two, the flights are competitive with those that leave OKC; I went to NY 4-5 times from May to August ALONE and I left out of Stillwater each time because of the price. So as long as it remains the same/consistently like this (meaning, the prices all around aren't increasing hundreds), I'd always be more likely to use it.

We LOVE flying out of Stillwater Airport! Keep up the good work.

American shouldn't cancel flights back home to Stillwater.

First off this airport is a blessing to the city. Does anyone want to drive an hour away to catch a flight when you can do it here. The parking area is great and close enough to the terminal which is a short walk away. Security check in is a dream. If they want to offer valet parking it should be run by the airport and not out sourced.

I like that the parking is free and I am willing to live with walking a bit further or parking on unpaved areas when it is free.

We LOVE SWO!

If the parking gets farther away from the terminal, shuttles would be nice. Also, there are no walkways to the lots. It's not really that safe walking in a dark lot with no sidewalks.

ALWAYS USE THE RAMP TO BOARD OR DISEMBARK THE CITY COUNCIL IS HAVING A STUDY SESSION ON THE RENEWABLE ENERGY TASK FORCE RESOLUTION ON MONDAY FEB 24TH AT 5:30 AT THE CITY HALL. THIS PROGRAM IS COUNTRY-WIDE AND ITS PURPOSE IS TO HAVE COMMUNITIES 100% CLEAN WITH RENEWABLE ENERGY BY 2050. A POWER POINT PRESENTATION WILL GIVE MORE INFORMATION ABOUT A POSSIBLE CITY ENERGY GOAL. ANYONE CAN COME. -ALL ARE WELCOME TO LEARN AND/OR SUPPORT. ALWAYS USE THE RAMP TO BOARD OR DISEMBARK BETTER SYSTEM FOR LUGGAGE PICK UP I LOVE THE AIRPORT EASY AND EASY OFF

Love having flight service!! Appreciate the TSA Pre-check option now. Keep up the good work and add more flights.☺

Flights to another hub besides just Dallas.

This is out of the airport's control, but sometimes the airfare is competitive, and sometimes it's not. if there were a way to make it more competitive that would help. If the airport could secure a second commercial carrier, I think that would be incredible.

Love using the airport- so easy! Thank you for the commercial flight!

More options than Dallas

Parking does not matter.

A shuttle service from in town to the airport would be ideal, especially if the city plans to charge for parking. I know plenty of people who have flown out of the Stillwater airport and have left their cars in the lot for the duration of the trip, or had friends drop them off at the airport (which is a pretty big ask for a morning flight). A shuttle service would really help!

I love that we finally have commercial air service here. I hate to go to Tulsa and OKC! Did that way too much for a long time. I do not travel now as much as I did, so haven't gotten to use our airport, but will if possible. I just hate to see the excuse of requiring \$\$ get involved to fund it. The city should bare the cost. If no way, then let the whole city help pay for upkeep and improvements. It needs to remain fast, easy, free, and convenient for us to use.

The hardest thing is having to roll suitcases across gravel lots a long way. I love the free parking. It makes flying out of Stillwater more competitive price-wise.

I don't fly that much anymore. Price and schedule will always be most important.

Ride shares are too prevalent and the city of Stillwater is too small and convenient to get around in to justify paying to park my car. Please don't charge for parking!!

The airport in Stillwater is just fine as it is. Should more flights connect from the airport there may actually be a need for more parking. Forcing the issue by offering paid parking as a premium service would only send the message that the airport is not a convenient as it once was. There are many other issues relating to infrastructure on which the community could be focused.

Flying out of Stillwater is expensive. It is worth it for the convenience , and because parking is free.

Direct flights to additional airports.

Love flying out of STILLWATER. such a great thing for our community

Seek commercial relationships with another airline for different connecting options (Houston/Denver/St. Louis).

please increase the number of handicapped parking spaces.

Cheaper flight options.

More flight opportunities and more carriers

You need to post More advertisement about the airport in Stillwater itself and in then close town and cities including tulsa and OKC.

I would "love" to fly out of Stillwater rather than OKC or Tulsa but even with free parking, it is not financially feasible for me to do that. If my whole family flies it becomes a financial burden to fly from here. If the price was within reason, we would possibly purchase 6-8 flights a year.

we need to add more airlines besides AA

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