

FlashVote helps you make a difference in your community

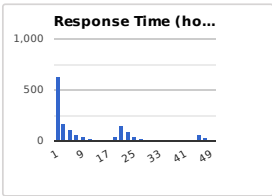
# Survey Results: Coronavirus Impacts

Survey Info - This survey was sent on behalf of Truckee Tomorrow to the FlashVote community for Greater Truckee Tahoe, CA.

**These FlashVote results are shared with local officials**

**1484**  
**Total Participants**  
 1220 of 2256 initially invited (54%)  
 264 others  
 Margin of error: ± 3%

Applied Filter:  
**Owner/Non-Owner**  
 Participants for filter:  
**1256**

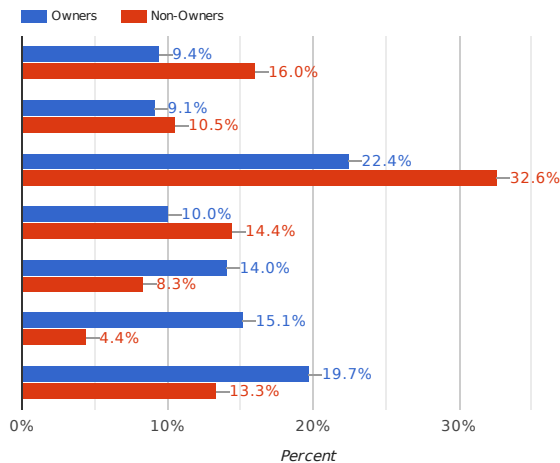


Started:  
**Apr 2, 2020 12:08pm**  
 Ended:  
**Apr 4, 2020 12:00pm**  
 Target Participants:  
**All Truckee Tahoe**

**Q1** Because of the coronavirus outbreak and shelter-in-place order, which of the following best describes your current work situation?

(1256 responses by owners/non-owners)

| Options   | Owners (1075) | Non-Owners (181) |
|---|---------------|------------------|
| I'm not working, been laid off or lost a job                                  | 9.4% (101)    | 16.0% (29)       |
| I've had work hours cut or my pay/income dropped                              | 9.1% (98)     | 10.5% (19)       |
| I'm still working, but my location changed to home/remote                     | 22.4% (241)   | 32.6% (59)       |
| I'm still working at a place of business or service (essential workers, etc.) | 10.0% (108)   | 14.4% (26)       |
| I'm still working remotely, like before (from home, appointments, etc.)       | 14.0% (151)   | 8.3% (15)        |
| I'm not working, by choice  | 15.1% (162)   | 4.4% (8)         |
| Other:  | 19.7% (212)   | 13.3% (24)       |



employee    shelter    office    now    employed

work hours still self second  
always close  
two job remote  
place essential business home pay  
I'm retired. like time due paid owner

tahoe

Retired

Retired

Not working... freelancer with no work

I am a realtor and my business has come to a halt.

semi-retired, working from home - like normal

Retired

Self Employed and Doing my best to Shelter in Place

I am working two weeks on and two weeks off and being paid for all of my time.

Essential employee, working partially at work, partially remote

Retired

retired

I am retired

retired

I'm retired with a pension.

I am a partner in an art gallery in Truckee which has been closed since March 15.

retired

Retired

Retired.

Retired

Retired

I'm retired

Working 2 jobs; One has always been from home; Other is one person office at essential company.

Retired

retired

I'm not working but I'm still being paid for now

I'm retired and do not work

retired

I was and still am retired

Retired

I'm working but foregoing my salary so I can pay my employees

retired

Retired

Retired

Retired

Retired

Working at one job, second job closed

Retired

Still working but off on sick leave (not corona)

Retired

Retired

I'm retired.

I am retired

I am still working and have always worked from home

|   |
|---|
| Still working, will be laid off in next week or two   |
| retired   |
| Retired   |
| Always work from home - no change.  |
| Retired   |
| Can't show clients product, so we can't sell it either  |
| Not able to work due to the "shelter-in-place" order  |
| REtired   |
| Self employed...lost all business, processing refunds   |
| Retired   |
| Retired, not working  |
| Retired, usually an active community volunteer but now at home                                      |
| Retired   |
| Retired   |
| I'm still working remotely, like before; yet with reduced hours due to home-schooling demands       |
| Retired   |
| retired   |
| Retired   |
| Retired   |
| I am disabled and was not working previously  |
| I have a short term rental business, everything is shut down. Still paying our employee             |
| Retired   |
| I am retired  |
| Retired   |
| retired   |
| Physician. Still working but less   |
| Retired   |
| I'm still working at my home office, like always.   |
| retired   |
| Retired   |
| Vacation rentals are banned but property still has to be maintained (DIY essential services)        |
| I am retired so no direct impact from a work point of view.   |
| I am retired so would not be working  |
| Retired   |
| Retired   |
| I'm retired.  |
| Small business owners; our business is closed and making no money, but we are still paying overhead |
| I am still working (essentail worker) but my hours have been reduced significantly                  |
| I am retired  |
| retired + end of ski season /part time  |
| Retired   |
| Not working but pay is continued.   |
| Retired long ago  |
| Retired   |
| Retired   |
| Watching children of working parents  |
| Retired   |
| Retired   |

Retired

I am self employed in healthcare, seeing very limited clients.

Retired

I'm still retired & still receiving the retirement checks I earned doing that work for 40+ years.

Retired

I am working but do not get paid as I am self employed

Retired

Retired

retired

Retired

Own a retail shop that has been closed.

Second home owner not in Tahoe right now

Working from home and still meeting at the office for phone and essential meetings

Self employed farm owner, still operational

I am retired

retired

Retired

retired

Retired

I am stillWorking at business but not essential worker

Retired

Retired

Retired

Volunteering to do Work from Home

Essential, working almost twice as much as normal in my public health job (at my county's EOC)

I am laid off, but help out with the business until it can get back to normal.

retired

Retired

retired

Retired

Retired. Sheltered in place

I am working more in response to the virus, I am in health care

Retired

Retired

Retired

Retired

I am still working but location changed to home/remote, so far my hours are a little less than b4

I am sick

Not socializing

We're retired

Retired from Apple

Retired

retired

Retired

Retired

Retired

Self employed and business is almost nonexistent.

Retired

retired

I am NURSE still working - taking extra shifts

Truckee downtown business owner Closed

retired

I am retired

Retired!

I've been retired for years

We are retired and isolating t home. All is well with us

retired

Retired

Not working. Using Vacation & Sick time.

Not working - facility where I teach closed

I'm retired and therefore not employed. But some of my volunteer work has b been forced to stop.

Retired

Retired

retired

Im not I'm now working and closed my business

Retired

I am not working because I have to take care of my 2 children.

Retired

Our business is still operating however school closures have cut our available hours dramatically.

not working due to disability

Retired

Retired

Always worked from home but clients have cancelled my work

retired

Retired

Retired

I'm not working due to my employers decision to shut down but still getting paid

I am working twice as hard and not taking a salary to keep all my employees economical and mentally

Retired

Retired

I was retired before the crisis began. I am sheltering in place.

I am a retired professional commercial driver

retired

Retired

Retired

Retired, but STR income I depend on is now completely gone

retired

Retired

retired but working on non profit activites from home

sole proprietor / still working but drastic drop in business (marketing)

I am still working and from home, and no occasional in office time. Income TBD as I do real estate

Retired!

Mostly working for home, with occasional need to go into workplace bc we are essential

I'm retired.

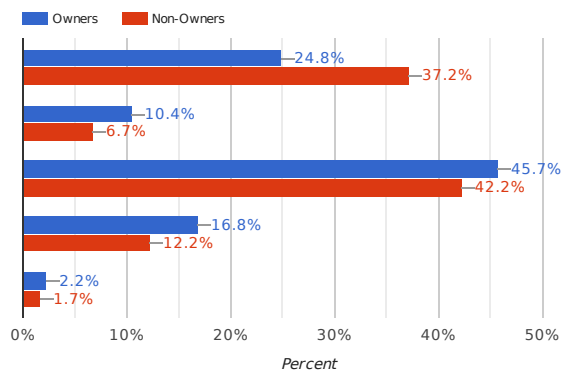
A job was supposed to start May 1, but delayed and may be canceled now.

Retired

|   |
|---|
| Retired, not working  |
| Retired   |
| retired   |
| Retired   |
| retired   |
| Retired and at home.  |
| Truckee is second home  |
| Retired   |
| retired   |
| Retired   |
| Retired   |
| Still working in essential service workplace but reduced hours cause of childcare at home           |
| I don't live in this area (Tahoe vacation home), so it looks like I should not vote, but am retired |
| Retired   |
| Retired   |
| I am barly working as we are not essential.   |
| i am retired  |
| retired   |
| Retired   |
| retired   |
| retired   |
| I'm still working remotely, like before but my pay/income has dropped                               |
| Retired   |
| Retired but small business on hold  |
| retired   |
| I'm still working but not getting paid for the rest of the year.                                    |
| Retired   |
| retired   |
| Retired   |
| Retired   |
| Retired   |
| Retired   |
| Retired   |
| Retired   |
| Disabled  |
| I've been retired for quite a while. Sheltering in place is not a problem for me.                   |
| retired   |
| Retired   |
| I'm part time. My work projects have been canceled, so am not working.                              |
| Retired   |
| Tahoe home is a second home so I am not currently in the Tahoe Basin, though I do wish I were...    |
| Retired   |
| I am retired  |
| Retired   |

**Q2** Right now, which of the following is your biggest concern?  
 (1255 responses by owners/non-owners)

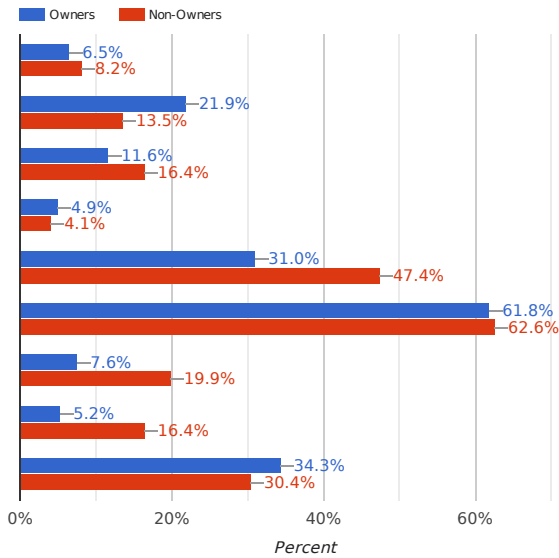
| Options  | Owners<br>(1075) | Non-Owners<br>(180) |
|--|------------------|---------------------|
| Financial health (losing income or savings, paying expenses/bills) | 24.8%<br>(267)   | 37.2%<br>(67)       |
| Mental health (being stuck at home, not socializing)               | 10.4%<br>(112)   | 6.7% (12)           |
| Physical health (catching the virus, getting seriously ill)        | 45.7%<br>(491)   | 42.2%<br>(76)       |
| None of these are a major concern yet                              | 16.8%<br>(181)   | 12.2%<br>(22)       |
| Not Sure   | 2.2%<br>(24)     | 1.7% (3)            |



**Q3** Over the last few weeks, which of the following, if any, are TRUE for you or a member of your household?  
(Choose all that apply)

(1187 responses by owners/non-owners)

| Options   | Owners<br>(1016) | Non-Owners<br>(171) |
|---|------------------|---------------------|
| Had difficulties dealing with childcare                                   | 6.5%<br>(66)     | 8.2% (14)           |
| Been concerned about my child's learning and well-being                   | 21.9%<br>(222)   | 13.5%<br>(23)       |
| Working way more hours than before  | 11.6%<br>(118)   | 16.4%<br>(28)       |
| Had difficulties getting healthcare                                       | 4.9%<br>(50)     | 4.1% (7)            |
| Been concerned about the survival of a business I work for or own         | 31.0%<br>(315)   | 47.4%<br>(81)       |
| Had difficulties buying something because a store was closed/out-of-stock | 61.8%<br>(628)   | 62.6%<br>(107)      |
| Running out of money to pay for rent/housing                              | 7.6%<br>(77)     | 19.9%<br>(34)       |
| Running out of money to pay for basic living expenses like food           | 5.2%<br>(53)     | 16.4%<br>(28)       |
| My biggest problem or concern right now is:                               | 34.3%<br>(348)   | 30.4%<br>(52)       |



Staying healthy

Survival of small local businesses

Staying healthy

Keeping my business running and paying my employees. Landlord is demanding full rent.

Staying well

Keeping my business from collapsing

so far so good...feeling more blessed than many...

our most vulnerable residents

Keeping everybody healthy at my medical office

How long this will last.

Retrieving my isolated out of state college student daughter who is jobless and alone.

I will get sick and work and infect my husband or someone else

Skiing

Balancing working, childcare and well-being

Overwhelming our health care system

staying healthy, not catching the virus

I don't want to get sick and die.

Getting groceries without exposing myself to possible infection

Lack of regional government collaboration

Worried about the economy overall and how businesses will survive

Contracting the virus at work

Ability to continue paying myself and staff and the community's ability to support local nonprofits

Whether our non-profit organization will survive this

Spouse laid off



|   |
|---|
| Staying healthy   |
| Staying healthy. Now retired.   |
| getting the virus   |
| None of the above   |
| Bay Area visitors coming up & spreading the virus. Then, not being able to get are at our hospital. |
| Future economy  |
| People not taking it seriously causing the recovery process to take longer                          |
| SPREADING THE DISEASE   |
| Worried about loss of income; STR business  |
| Catching this virus, and survival of my IT business because so many of my clients are closed now    |
| maintaining health & mobility due to not having access to gym, physical therapy & appointments      |
| am I over-reacting or under-reacting  |
| NONE  |
| Staying healthy as both my husband and I am in the highest risk categories                          |
| Had concerns about being laid off   |
| My adult children's health  |
| staying healthy and waiting to flatten the curve  |
| Myself or family member getting Covi  |
| People travelling into area. Groceries gone, bandwidth used up                                      |
| Ripken coming in from other areas. Virus spread.  |
| economic recession  |
| Preventing at risk family members from getting sick   |
| Keeping my employee employed..  |
| avoid catching the Coronavirus  |
| Layoffs   |
| Health, household is sick   |
| Daughter is high school senior-very sad about missing senior year activities; college decision issu |
| Ensuring that vulnerable community members are ok (volunteer ops?) + the next recession             |
| Sell my house   |
| Getting sick  |
| Not getting virus   |
| Many neighbors are not following self-isolation guidelines. There are Friday evening get togethers  |
| Being unable to go to routine doctor appointments and worry about family members                    |
| Keeping Social Distance   |
| Lack of exercise due to XC and gym closure  |
| 2nd homeowners moving here taxing our suplies and health care                                       |
| None  |
| Too many people are NOT taking the "Shelter In Place" seriously. Too many visitors to the area.     |
| The younger generations.  |
| Getting sick  |
| Worrying that too many people are not taking this pandemic seriously                                |
| if I will be able to go back to work in May   |
| Concerned about survival of local businesses I value/frequent.                                      |
| My daughter, an ER nurse, being safe  |
| worry for my family and friends within weakend immune systems                                       |
| Concern for our other business - Real Estate sales.   |
| Family member sick and on ventilator in Florida and unable to visit                                 |
| My 8mo pregnant wife. No info from hospital on concerns we should have or what to do when labor sta |

others behaving badly

Coordinating care for elderly (94 yr. old) parents living in the Bay area.

My daughter and son-in-law are both healthcare workers.

No short term or long term rent coming in on two rentals that I have mortgages + other expenses on

My husband getting sick... he is a front-line healthcare worker who isn't getting the PPE needed

Health of vulnerable family members and also ability to keep my staff paid/employed

both the spread of the disease and the damage to our economy

My work not following guidelines put in place by Gov Newsom

My physical fitness. Not having enough fitness options outside the gym.

family

My children's and grandchildren's health

Small businesses lack if financial resources.

The health and vitality of my community.

uncertainty about the future

Missing important family events

Mental health too!

Health and well being of my parents

People not adamantly abiding to the stay-at-home order/shirking on the collective effort

My future

failure of our businesses, cash flow, and overall economic health

Having everyone do the right thing to get this pandemic behind us

I'm sick and can't see a doctor because of the Coronavirus limitations on non-emergency access

The impact on those in our community that are struggling

Our President is an idiot and we really need a smart leader.

how non-profits will survive

Protecting the health of my family.

Local small business survival

Running out of money for other bills:health & auto insur., utilities, credit card bills, food, etc.

our daughter's ability to earn money and access to healthcare, we have a cushion, she does not

Visitors spreading virus to rural areas when shelter in place exists; hoispital overwhelmed

Getting groceries safely.

Seeing the light at the end of the tunnel?

Losing medical choice freedom

Concern for adult children and grandchildren

concern for the economy in the year ahead

Anxiety when food shopping

Worried about folks who have lost their jobs and do not have savings.

Second home owners filling up the community. Our neighborhood is greating very full.

tenants at three properties not paying rent

whether the local hospitals will have the capacity to support community needs if the virus hits us

.keeping busy a home & organized

Increased population due to people coming to their 2nd home, ignoring the shelter in place order.

Have local rental property with long term tenants who are out of work and won't be able to pay rent

getting parts and supplies to complete projects around the house

There is no cure for the virus and how long will it continue. My business survives on summer months

The incompetence of the Federal Government

Getting the virus

None

The economy and getting the country operating again

neighbors and fellow residents following recommended shelter in place, social distancing

x

staying healthy, avoiding virus, getting solid but distant exercise

staying healthy and away from all the people that are not following the protocols.

staying healthy

Staying healthy

The federal government is collapsing

Staying healthy

inability to purchase basic needs such as cleaning/disinfecting products and toilet paper

N/a

lack of social contact

Money. I also wish, Truckee / Nev Cty would counter the "haters" of second home owners

No real concerns at the moment

Education of my grandchildren.

2nd home owners/ tourists, airbnb, vrbo

community mental health issues: suicide, domestic violence increased rates.

planning for the future

how long this pandemic will last

FOX "news" and incompetent US "leadership"

Capacity of TFHS. Not enough beds. No plan. Not conducting tests. Turning sick people away without

The overall economy and the health of me and my husband.

the state and local economy

how my parents are faring

The health care workers, and hospital capacity

Non full time residents putting extra demands on limited resources

economic impact on economy as a whole

My employees and long term effects on my business

Avoiding being infected by the corona virus

Staying healthy

Safety of family, friends and the greater Truckee/Tahoe community.

The public will weaken its current resolve and discipline to avoid contact with others

Mental healthy staying

Not being able to get out. Plus can't use pool.

Dealing with isolation from family and friends.

our loss of personal freedom and the removal of constitutional rights

Health of family

Stuck at home, cant travel, go to a warmer area

None at this time

Potential loss of job due to economic collapse

Catching the virus

getting accurate information and the health and safety of my community

The complete and utter lack of leadership in our area. I'm disappointed in the Town and the Chamber

For all affected by crisis, healthcare workers, employment

Others and family members running out of money

Economic impact as a whole / in my community. Lack of social interaction. Job losses of friends/fam

The Covid case at my moms nursing home.

community health and financial health going forward

Reliable cell / wifi - as cell towers are overwhelmed; balancing two working parents with kid home

Seeing people continue to come to our region when they don't live here.

Fear of death for myself, loved ones, the human population.

Ski lease and other transients coming and going to squaw

Finding work again

Trying to provide the basics for a large household while minimizing contact with people outside

Getting accurate, factual info on the its relative risk of other life-threatening risks we have

The economy

staying healthy

Staying healthy

Access to mental and physical health care

Visitors not following the rules and impacting our healthcare

People aren't staying home which is going to make the situation last longer.

Not catching covid19

Not enough people are taking this seriously...increasing the risk of even more infections

That Placer County reflects how few occupied vacation rentals there were from March 20 to today.

Visitors overwhelming our healthcare

Caring for patients with the virus

Protecting my kids.

Concerned about the local small businesses financial health

Lack of transparency with Nevada county, town of Truckee and Tahoe forest

Non-primary residents filling up my neighborhood that normally do not live here.

Being paid by clients who are also being impacted by shutdowns.

Getting information about the local virus...#'s of sick & where are they.

Short term rental bringing massive amounts of tourists to my neighborhood

Not being able to leave the house due to stay-in orders.

Family wellbeing

I fought in a war.....this is a cakewalk!

Getting the Rona

the health of my kids--both work in hospitals

Pivoting my current business model to survive the months ahead.

I have the virus

The National Economy

vitriol in our community - attack the virus , not each other!

What the economic recovery will be like.

Not getting sick

Sanity

Local grocery stores should offer curbside delivery. Walmart in Reno does. I now shop there.

second homeowners moving in

Health of our healthcare workforce

# out-of-towners, incl 2nd homeowners... if COVID-19 becomes acute here, can hospital handle it?

How much longer we will be sheltering in place

Not having enough COVID-19 testing available.

Worrying about a business I own surviving. Worried about Banks' ability to keep up with demand.

Hoping that our Town Council is keeping us informed; out of town people here

I worry about my kids being able to make rent buy food etc

Economic stability of US over next few years

physical and mental health concerns

Other peoples and my governments finances, concerned that my tenants struggling financially.

#### THE LONG-TERM IMPACT ON THE ECONOMY

Mental health.

catching the virus

being bored.

No difficulties

Community health and hospital's ability to treat

catching this virus

The survival of local businesses.

Concern: local residents obey health/law requests AND non-residents stay out of the area.

The people living in my community are my main concern due to their NIMBY attitude.

Following the COVID-19 guidelines for health safety

Getting Covid-19

survival of civil society as this pandemic gets worse

What are we learning from this?

The sick and dying

People from out of town living here now, poss bringing the virus here and buying up supplies

Getting help getting well

Getting sick as I'm immunocompromised.

Not catching the virus

As an older person (85) losing time I could be spending with family or traveling

i feel that many people in the area think the virus is a hoax due to their political affiliation. i

Length and depth of the recession and the markets.

Visitors from out of area

other members of my family finances

No Kleenex or TP..people still making a run on these items...Really!

Health

Avoiding the virus.

out of town tourists / visitors continuing to come to Tahoe to "escape" their real home

Catching the virus

Unable to work to help finish remodel project so owners can return home.

Wife's health

This is our second home and we don't have established doctors to call if we feel or get sick.

Hoping the curve flattens so our town can move forward

Fearing for my immunocompromised infant

Health

worries about coming problems

Community spread

normal social interactions returning, what is the end game plan

stress related to fear

keeping a high risk member of the family safe from the virus

Living alone. No social life.

Can't get a mask, hand sanitizer or surgical gloves

Staying healthy.

When we will be able to travel again

Loneliness

Health threat due to Covid 19

my community, small businesses and the economy as a whole

Spread of virus due to others not following guidelines

Health

Getting back to a safe retirement picture

Mental Health

Helping others who might need it

I can't get my pain treatments

People not honoring SIP restrictions

safely being in public w/mask & gloves when others are NOT following social distancing guidelines

Selling a house in this new market

health

My wife's health, she works for Safeway and has developed a terrible cough

The future for my adult children

health

Mental health

Economic impact

Working from home

Work deadlines

Staying well

Lack of Financial Support of our local radio station.

Keeping my family safe and healthy

Elderly family members I cannot visit.

compliance with stay at home so this nightmare can come under control

Friends and family out of work

Getting COVID-19

Making sure we maintain the self-quarantine long enough to beat this thing.

Financial concerns, cash flow. I have projects lined up, just can't do them.

not to get infected

keeping well

the well being of others & the lack of people truly trusting in Faith, NOT religion, just Faith

Getting the virus

My husband is laid off

keeping employees busy and productive. Keeping them calm

Trump's incompetence to handle this or any other issue with integrity.

20 cases in eastern Nevada County but there are more than that. Do not understand why.

What the fallout from all this will be

getting ready for the next pandemic and getting the economy back

the immorality of our society and a might God who has had it and people don't believe it.

The number of non-locals here and a few locals not taking shelter in place seriously.

My parents getting sick

the well-being of my adult children - financial and physical

The health of a loved one

Anxiety and mental health

No physical distancing at skate park! It is a potential "hot spot" for our area.

Seeing the world get back to normal.

Concern for our community and the many who are suffering

2nd home owners bring the virus and depleting supplies

Concern how my family is holding up and concerned about getting sick, my kids losing parent

Worried about my young adult children and their jobs (one layed off, one working from home)

I'm a fortunate retiree

My family's health and well-being

People are not social distancing themselves from employees who are essential. It's so unfair.

Big picture health and wealth of community and economy

Incompetence of the President and the Executive Branch in denying science

Living in fear of getting sick and dying

none

tenants ability to pay rent longer term. Can handle covering mortgages for a month or so.

Becoming seriously ill for any reason

Finding a electrician to address power cycling issue.

worried about family members

Corvid 19

Having stores stocked with basic needs for daily living.

That docs, nurses, first responders are taken care if

Loss of life in our community and lack of healthcare resources

securing income - "nest egg" will only last so long

getting food while staying healthy

Status of health insurance

Lack of school/childcare

Federal Government Leadership

Difficulties with elder care and worried about keeping the elder safe

None

None

Getting enough self care/exercise, still working, no childcare

Lay off looming for my husband

I'm retired with a promised income for life so am not impacted.

Not being able to work out at the fitness center

Staying healthy

Staying safe and healthy along with my family

Community division based on different opinions on how to best respond/behave

Balancing home-school and WFM

Staying healthy

Health of household and remote family members

People who are not following the recommendations/aren't taking the virus as seriously as they shoul

Balancing social distancing safely while still doing some activities

obtaining groceries is a concern, I am in a higher death rate category age 60

increase in spread of virus due to A HUGE INFLUX of visitors. Town NOT enforcing this enough!!!!

how and when we will get through this crisis both locally and natioinally

health, I have a pre-existing respiratory condition

Keeping Truckee healthy

The health and well-being of our community and my neighbors

Staying virus free while shopping or picking up the mail.

Society collapsing

2nd home owners and rental programs (airbnb, vrbo)

Keeping my employees paid, engaged, positive and working.

Survival

I have had some difficulty getting a few items, nothing big

Staying away from people/ not catching the virus

|   |
|---|
| Economic impact on my clients and on my business.   |
| concerned about survival of businesses I use in my daily life                                       |
| Teeth problem   |
| Mental well being of my children in high school   |
| homeschooling my children is a non-paid full time job that may permanently damage our relationship  |
| my spouses employment   |
| Getting accurate information and end of Covid 19 threat   |
| Health and Safety of my family  |
| Keeping my family and friends safe fro. The virus   |
| How will our community will weather the huge economic blow this situation will deal us.             |
| The well being of our community and all the people who have been out of work!!                      |
| Our retirement fund disappearing  |
| Health concerns   |
| BEING EVICTED   |
| Staying healthy and economic recovery timeline.   |
| Our hospital  |
| Not getting sick  |
| Slow internet which is impeding mandatory distance learning   |
| Concern for my family since I'm a healthcare worker   |
| Everyone's health   |
| Family members in other areas in high risk jobs (grocery)   |
| Not catching the virus  |
| Paying Bills, health, future, etc...  |
| overreaction to the virus. There's a difference between prudence and panic                          |
| Home schooling. My kids are teenagers at THS. 2nd concern - STR and have lost income (minor concern |
| My tenants are not paying there rent and I have mortgage payments to make                           |
| Staying healthy physically and mentally.  |
| we are fine right now. Just don't want to be around people and worried when this will end.          |
| Non residents populating the Truckee Area and lack of stern enforcement by the town.                |
| Prohibited from going to 2nd home in Truckewhere I live ~1/2 d/t hostility of FT neighbor hostility |
| My 96-year-old mother   |
| That some people don't realize how serious this pandemic is, and continue to socialize.             |
| my local citizens being able to survive without aggressive financial intervention                   |
| remaining virus free  |
| Seeing the short term rentals continuing in Tahoe Donner, with sometimes 5 cars in the driveway.    |

Q4 What is a specific need, idea or solution that you think would be really helpful to some people in our community right now?

(Think big or small, but please be specific about what would help, and who would be helped – the less obvious, the better)

(606 responses by owners/non-owners)





587  
Alternative temporary housing as support for first responders so they do not need to worry about taking potential exposure home to their families.

# like stay etc food test place

I am worried about the service workers who don't have jobs or savings. How can we help them? I would like to donate, but I want to be sure it goes to locals who are truly in need!

Providing food delivery

Making masks available

Preventing visitors (second homeowners, renters, day trippers) from overwhelming Truckee and violating the space and needs of the full time residents.

Food for workers that have been laid off.

for safeway to have curbside pick up. for people to stop hoarding.

Protection of needed retail employees (grocery store, hardware store, etc.) both with proper equipment (masks, gloves, whatever is needed) and from irresponsible behavior from the public (shopping out of boredom vs for necessity, ignoring guidelines, etc)

Stay at home and properly social distance yourselves so we can all get back to work sooner rather than later!

The CARES act is too top-heavy and doesn't help little people as much as the rich. Little people can't buy food or pay their bills.

Continue to keep Tahoe Cross-Country open

Lower rent, gas, electric, water, garbage, phone, internet, etc bills. I can't pay everything when my business is closed. Just trying to keep paying my employees.

Waiving TOT taxes and fees for the rest of the year. I depend on the short term rental of a room in my house to pay bills. Any money I can save, once I can get back to renting the room out, would help pay debt I incur until then. Upping info and support to help apply for food stamps, unemployment, etc...Somewhere to call to get questions about these issues answered - like how do I apply for unemployment, will my previous company have to pay more taxes if I apply (they are already struggling and I don't want to burden them), how do I get services,

Move some patients into empty hotels/motels use restaurants to supply hospitals (and pay them)

We need to isolate, limit visitors, it has been difficult keeping essentials in stock for locals

A concerted effort to shop local and support each other as much as possible.

I'm concerned about elderly who might be alone. They're particularly at risk for losing track of medication schedules, eating properly, staying mentally in touch with what's going on.

More and cheaper delivery options for groceries, medicines and takeout food. Instacart and Postmates are impossible and expensive up here. More updates from Town and the hospital on what you're actually doing, instead of... crickets.

Keep non primary residents out, protect our healthcare system, essential workers, and needed urgent response!!!

Second home owners need to shelter in place at their primary homes, not here where resources and infrastructure are too limited.

More, better, faster testing

Help for low income, part-time workers, and small business owners navigating unemployment and/or SBA resources available from local, state, and federal governments

Appointments for grocery shopping times. Stores could allow users to make an appointment to do their grocery shopping and only allow a few reservations for the same time slot thus minimizing store crowding, and allowing people to grocery shop worry free during their allotted time.

use common sense

The Governments need to be honest.

masks for grocery store workers.

Localized mutual aid networks

stay at home, do not spread the virus

Expanding unemployment and medicare services to be more efficient during these difficult times.

Our students feel isolated and depressed. They need more resources!

Listen to the experts and just stay home to try and mitigate the spread of the virus and overloading health care facilities.

Rent relief.

More options for curbside pickup or delivery for essential items to keep us out of stores.

To shelter in place, mostly. People still have to shop for food and essentials like gas. So that we can flatten the curve of this deadly virus .

Proactive testing of first responders and healthcare workers

Rental assistance

Should be more clear about rules against STRs and Airbnb. Should make sure our grocery stores are able to get access to products. Reno has tons of stuff but we are more limited here without any good explanation. Now people are driving to Reno to get supplies which is not good.

Weekly small business zoom meeting through crisis that serves as information source. Bring in folks from SBA (SBDC), accountant, tax, attorney, etc to make sure everyone is aware of law changes, tax credits, loan programs, PPP, etc. Also could be a place where those businesses could let others know of what they have to offer to others in area.

Require people to shelter in place in their primary residence. There are many 2nd homes and I understand why you would want to shelter in place here vs the Bay area. However the increase of "permanent" residence strain the infrastructure of supplies, increase risk of spread and it will eventually strain the health care system to a point will it will not keep up with demand.

We need to encourage 2nd home owners who come up to stay at home during the projected "worst time" for C19 outbreaks in our community. Grocery stores need to limit the amount of people in the stores. Grocery store employees and shoppers should wear masks.

Better supply delivery of basic needed items.....toilet paper, paper towels, disinfectant wipes & spray, bread, baby wipes, etc.

Patience

Grocery delivery options. Currently ordering and paying on line, then picking up curbside.

Somehow showing our first responders, health care workers, and grocery works how much we appreciate them!

Everyone should calm down, wash or sanitize your hands often, don't touch your face with unsanitized hands. Don't breath in others personal space. Get on with life.

Delivery food bank with fresh food as well as canned/dry

People need people....need people to take this shelter in place seriously so we can see each other again more quickly. I have heard over and over that people are not abiding and out doing non-essential things as required. I have heard families are letting other families kids come over and hang out in their homes to keep their kids happy. This concerns me...we as adults, need to help our children learn how important this is....teach them reality and patience...it will be over before we know it if we abide and stop the spread. Also, I would love to offer my time to help businesses think about a plan for advertising and marketing once we all start getting back to normal...nobody has taken me up on my offer and I am not sure why. We need to keep some sense of normality and connectivity with our customers and community at this time. If we use this time wisely to be creative in our business ideas, we will be more prepared to start anew in a couple months.

Access to antibody testing. My wife was very sick in March with symptoms consistent with coronavirus but could not get tested at Tahoe Forest. After peak initial infections subside, the whole community needs antibody testing to know our exposure status and susceptibility risk.

Stop people from traveling into our area. In force 2nd home owners to stay home in their primary residences.

Finding a way to stop the short term rentals that still seem to be happening, and people coming up for their ski leases or second home owners. Our resources are limited.

Everyone is currently trying to purge the community of non-residents, but I suspect that might simply create more opportunity for infection spread. I think a better approach, esp. since those non-residents have considerable wealth, would be to find a way to compel them into contributing more directly to our community's needs (instead of simply being a burden on our resources). Beats me how though.

Tell second homeowners to return to their primary residence and fine them if they don't for the sake of our medical professionals so we don't overwhelm hospital capacity. If Norway can do this why can't we.

I don't feel like our public health system is prepared with contingency plans should the outbreak hit our community in the numbers that could possibly occur. If they have prepared, they (the county and TFH) have not shared the contingency plan information well enough with the public.

Take care of gig workers giving them opportunities for the short time to make money maybe come up with short projects

Take social distancing seriously. The sooner this virus burns itself out the better.

Working with a sudden link on what their plan is to fix daytime and evening bandwidth issues

Stop complaining about out-of-towners and take care of your self and your friends.

Ni ideas right now, am sort of in limbo waiting to see how long this unfolds. Our local government and non-profits have done an awesome job!

Allow 1st quarter TOT be forgiven, not just postponed as this only piles in the debt. This would just scratch the surface of help, but it would help

Should allow people to rent their homes. Put in provisions for safety like 1 day between rentals, etc.

STAY AT HOME

Getting our mail at the post office - can we have temporary carriers to pick up mail and packages in Kings Beach? Wlould gladly pay a service fee.

We should be checking drivers licenses on I80, just like we do when the roads close and remind Bay Area residents that Shelter in Place is not voluntary and that they should return home

Taking whatever precautions are necessary and being mandated to stop the spread of this virus. The sooner we get through this, the sooner we ALL can begin the recovery!

Information from the hospital about how they are separating Covid-19 cases from the rest of the hospital if at all. How is being spread? Is community spread or people coming back into the area.

being prepared if we get the virus

If landlords can afford to waive a month (or two) of rent, both for households and businesses downtown.

Everyone go back to work and normal life with precautions. Yes, some will get sick and some will die, but most will not. But with the current shutdown, everyone will be impacted financially whether or not they get sick.

#1 Getting the message out to Bay Area people to stay away. If they own a second home and choose to shelter in place, then shelter in place. Don't drive back and forth for a change of scenery! #2 I am caring for an out of town dog now, but if I wasn't I think it would be good to help people with their animals while they are at an essential job. They could drop of their dog on their way to work so there wouldn't be a need to enter their home. One less worry for them knowing the dog is being walked and not isolated all day.

Helping the elderly and those with many social connections. Convincing people that it is okay to ask for help.

Provide food to those in need.

Take out, delivery, pickup would be good alternatives but the vendors need to somehow make sure the items are sanitized properly as to eliminate concern about transmission of the virus with these methods

Pool resources to construct a surge hospital on local government property and work with local, state and federal partners to secure staffing.

Enforcing better health and safety practices. I see workers handling food with bare hands. I see teenagers walking shoulder to shoulder in large groups in my neighborhood. I see people not practicing distancing. Internet is slow and unreliable. As a teacher I must have a reliable connection and speed to work with my students.

Driver's licenses should dictate where you live/shelter in place to not spread virus. People with virus are not getting specific test and that skews the 'numbers' Sick people are getting flu tests....

Check in with your neighbors. See how they are doing, etc. Especially the elder ones!

Continue to observe the federal, state, and county directives.

Encouraging second home owners to go back to their primary homes.

Tax credit for very small business owners who keep their employees on the payroll through this uncertainty.

Need support from bankers, credit card companies, and other financial institutions to defer payments, penalties and interest. Extend credit where possible. All the other support options are not going to be available for weeks or months; not realistic that we can keep paying for things with no income.

Having Daycare for people who still have to work in essential business. Offering outdoor exercise but distanced. Offering food bank services to people with children and low income. Home owner tax breaks for full time residents who have been effected.

a) focus on PHYSICAL DISTANCING, not arbitrary restrictions to avoid travel and stay in doors. i.e., OPEN things like trails, groom XC, dog parks, playgrounds -- but with hand-wash stations, signage and volunteers to encourage/enforce good behaviors. b) maximize the number of jobs that can be done and let those people work. For example all construction trades, painting, gardeners, etc. emphasize physical distancing and proper protocols. Have trained volunteers educate job site crews, businesses etc. c) Let visitors come back (drop the STR restrictions). Apply common sense of course, but same thing. We need to get our economy moving. Not at the expense of Physical distancing. However, people are smart and can do both.

Portion of TBID funds rebated to lodging properties

Provide masks after all health care and first responders are fully outfitted

support for those in the arts/culture community (especially, as some may be self employed but down't "own" or have a legal business entity), restaurant, resort workers. (no box to respond to the next question. Support nonprofits via TTCF Emergency Response Fund or directly. Support Hospital Foundation (they have a response fund as well)/first responders.

More organization of grocery delivery or pick up and restaurant meals take-out/delivery. Assistance to small business/restaurants to coordinate with federal programs so that they can retain their workers.

Give everyone who needs it a \$100 Safeway grocery gift card, I am concerned about families going hungry

We appear to need stricter language/enforcement of social distancing. People gather for neighborhood get togethers in the streets. This includes seniors and at least one local physician.

stop allowing non primary residents to travel here

Everyone needs to remember 100% of the time to stay at least 6' apart.

Information and guidance on resources available that address their major monetary/health/logistics problems

Kids are hardest hit since they don't understand why they can't go to the playgrounds nor see their friends. Keeping trails, beaches, and open spaces available for use are helpful to get kids out burning their energy without getting too close to other people. FYI your next question has no space for an answer. Local stores should have "elder hours" first thing each day', and limit number of people inside. Stores in the cities are doing these things, but I haven't seen it here.

Availability of disinfectant, masks.

We could re-purpose all our unemployed waiters to become forester thinners! Outside, lots of social distance, paycheck and vital need that is still out there...

Keeping travelers away. Appointing law enforcement officers at entrances to check residential addresses and turning away those who are visiting for the purpose of vacationing!

Help paying rent

I think reaching out to people who are alone. I have my husband here and I connect daily with friends and family and I recognize that not everyone has that support.

If people actually stopped being selfish and would respect the stay at home orders.

Business Loans/Grants, and financial support for families and individuals. I would be great to see landlords, both commercial and residential, step up and offer free or reduced rent for the next couple of months if the landlords are financially able to. Many Tahoe/Truckee locals are in places they can barely afford, this could force our locals to move. We've already lost a lot of our locals, I want to have a community left in this area in a couple months.

food deliveries

Providing support for small businesses, particularly restaurants, who need cash to stay in business. In addition to the Federal loan support they should receive, perhaps the town could support the merchants in some way to supplement the Federal support.

Grocery delivery.

Local stores could issue coupons to residents for items that are commonly hoarded, like toilet paper. a resident would be entitled to purchase a limited quantity of that item with a coupon, and not be able to purchase that item without a coupon. That would prevent panic buying and hoarding. Local municipalities should pass emergency measures allowing police to arrest and cite residents that hoard products and then try to sell them for a profit.

When this passes, do more on a local, state and federal level to ready ourselves for the next wave. Better support for the front line people and hospitals. Etc., etc, etc.

1) Economic request and assistance to small businesses - not a gofundme, but an assessment of the Top 10 businesses in biggest need and a direct request to those that have \$\$ to provide grants as well as business help 2) Same approach for Truckee families - in addition to unemployment, check from the Feds, etc....that might not be enough. Is there a way to better understand which families need \$100 or \$2000 right now (not in 3 months) to get through these next months and how can our community get that \$\$ directly to folks. Something better organized than a Facebook page. 3) Honesty from the Hospital of what is going on in Truckee with COVID (We know that they are turning down people for testing, so our # of cases is way off of reality. Also, if you get tested, it is a 5-10 day turn around. )

Based on new research that merely breathing and talking can keep Virus in suspension: All Service personnel with face to face contact should wear masks such as Post office, grocery etc All citizens wear masks, bandanas etc when out and about. Provide numbers for those positive in Truckee for virus. Make clear they are residing in Truckee versus those tested at Tahoe Forest Hosp. who may represent 4 surrounding counties.

Test health-care works and anyone still out there working delivering food etc..

I'd like to see better guidance/enforcement of social distancing at essential businesses.

shelter in period

Give everyone who hasn't got it internet access. Especially for kids so they can be schooled at home and to enable people to stay in touch with family and friends

Long term fiscal health of the town.

Out of town (Reno specifically) tradesmen that continue to commute back and forth every day.

Concerned about visitors coming to Tahoe to "vacation" and "shelter-in-place" in AirBnB and vacation rentals. Worried about them taking valuable resources and potentially stressing a very small healthcare system in our rural region.

happy things to keep spirits up! chalk drawings in the streets, parades / signs / honking / fire truck cruise the neighborhood - to let people know folks are there for them.

-Federal financial assistance for payroll. To just keep everyone getting paid, no lay-offs. This has been done in other countries, I believe. -A one stop shop bulletin regarding emergency services, updates from the hospital, list of places to get food (i.e. Coffeebar is selling eggs), restaurants doing take out with numbers, stores that are still selling. I've seen this information in different places and it would be great to have one disaster/pandemic website or place to find this information. -I heard an NPR story about a militia in Idaho creating a warehouse for supplies for their local community. I'm not supportive of militias, but the idea of regional self sufficiency is appealing for times like these.

More resources in case our residents become ill.

tp

Town of Truckee help with Commercial businesses regarding landlord/property issue of rent. Moratorium on eviction and safety of some kind on rent controls or something. Some business owners are having to pay regular rent rates during this time...it is very difficult. For retail businesses and/or service business-business is down to nothing, no income being generated or very little via internet and/or curbside pick up. Solution-

I think doing something to help with grocery deliveries/curbside service. I have went to the grocery stores once a week for the past couple weeks, but would love to not go in the grocery store at all. I think it would be safer for the customer and the employees. I heard New Moon is doing something like this and need to look into it. I think we also need to shut down some industries that are currently considered essential. Like residential construction. I have only been out once a week so don't really know what is going on in the community, but it seems like there is a lot of traffic. On my walks around my neighborhood I see the construction guys at work. It seems like only making repairs should be considered essentials. I bet there are other "essential" businesses that are also not essential. I just don't leave home to see them.

As a long time volunteer for food distribution with Project MANA now laid off, and being over 70 do not feel in everyone's best interest to get reinvolved with home deliveries,etc. we have made a substantial contribution to the community relief fund to best be directed to most needed by the community, This would be a good solution for those in similar situations wanting to continue volunteer service while sheltering in place.

Order online groceries for senior citizens & pay by phone (as New Moon is doing) to reduce, further, social contact.

understanding

Requiring plexiglass barriers where 6 ft or more distancing can not be provided. Mountain Hardware and New Moon is a good example and the Post Office and the grocery markets could really learn from them. Delivery options: Encourage someone or something to provide delivery options of meals/food so that people can utilize our to-go restaurants better with less risk. ie Grub Hub etc Encourage or markets, Savemart and Safeway to provide car pick-up.

Free high speed internet for all

Roaming delivery systems (people) for needed items

Jobs program - let's rebuild infrastructure and give everyone a job who needs one.

A grocery/medicine delivery service for people ages 60+

Helping second home owners understand their impact on our community and why they should stay at their primary residence. My street is as busy as it is during the summer.

Having the Town make low or zero interest loans to businesses until Federal and State financial help arrives. For those who apply it make take weeks or months for \$ to arrive. Getting the food markets and others to do the shopping with curbside pick-up only, protect the workers and the public.

Clear guidance on the programs available for staff. What to do with them? Lay them off? Paid sick leave? Forgivable loan?

Too many people are out and about. Need stricter rules in place, and too many outta towners are in our town of Truckee

Kindness

Look for ways to enable safe, fun exercise while physically distancing.

Ventilators

Quicker financial relief from government

Personal shopping for elders and good communication with that age group of individuals.

Testing for everyone, if it's true that once you have had it you won't get it again soon then those people that did have it could be out in the community helping others. Also if you don't or didn't meet the criteria for testing and you have it now & have mild or no symptoms then you could be spreading it just by going to get food and supplies. Everyone should get the tests, both to see if you have it now or if you recently had it. If you have the time to help others in any field it would be great to get the go ahead .

Clear and enforced rules about second homeowners being here

Find ways to keep people employed, as in earning a living. Prohibit evictions.

Jobs - 1) isn't there some way that non-medical people can be employed to help doctors offices, the hospital, etc. Administrative work? 2) people employed as recreation "docents" at trail heads, recreation sites to work with community members how to/how not to use these sites? 3)employed to walk/be present in front of essential service businesses and agencies (Post Office) to work with community members how to/how not to use these businesses and agencies?

Keep tourists out

Hourly and seasonal workers having enough \$.

If people knew that the virus is here, in our communities (Kings Beach, Tahoe City, Olympic Valley, Carnelian Bay, Truckee) I think they may take the stay-at-home order more seriously because it could have real impacts.

1) there are portions of our community that violate the stay at home and the social distancing outside. Teenagers, social walking groups, tot lots and lastly people who probably do not know however inconceivable this sounds. 1) advice community if they see any of this to politely confront, remind- advise and then leave 2) town officials should develop a warning 1st enforcement penalty next. 3) analyze community and try to identify those who may not know and dev plan to educate. 4) i have participated in many telephone call in "town halls" where only experts are talking like DrFauci. The drival you get from tv is confusing, "opinions not fact based" etc. Town should encourage its own town halls

Encouraging social distancing, wearing masks in public (shopping, etc).

Town should clear all bike paths to spread people out

Be considerate of how people feel-we are each experiencing something stressful that is causing anxiety thus making us all vulnerable-every person will deal with this differently and let that individual feel the way they need to feel. Less judgement and more compassion.

Somehow organize and/or galvanize the community in a productive project that provides purpose and a sense of community. I'm not sure what that would be but it would be nice to be able to contribute to the community in some other way than buying gift cards and/or spending money.

Senior outreach Availability of Covid-19 tests

I have seen a lot of different stores taking different types of steps to help prevent the spread. I would like to see more stores step it up. Food stores sanitizing carts, making customers wash hands and limiting how many people can be in store for starters. Other types of stores that remain open taking orders over the phone or at the curb and not letting customers into the store and delivering back out to the curb. I think more small stores could stay open this way as long as we enforce people to stay 6 feet apart while picking up.

Everyone should stay in their homes for a minimum of two weeks! This will pass sooner if we all did that

Financial help for the less fortunate who are without funds to pay rent and buy food.

Freeze on all fee increases (e.g. garbage collection, water, sewer, etc.)

Clear and frequent communication regarding presence of COVID-19 in the greater area. More directives to stay home and how to keep our community safe!

Small business, restaurants, merchants

1. Universal testing for everyone here, combined with (sorry) closing our town borders for everyone except supply deliveries and emergency/medical personnel. Our town is small, and if we had sufficient tests, we could simply test everyone within a few days. We could then deal with the quarantines and cases that require treatment, and protect those who are not yet infected.

Stay at home

Stopping the second home owners from coming & going. We need our supplies

1. Advertising to promote gift certificates from local shops could help our local business owners. 2. More information sent to second home owners about being responsible and staying in their primary residence. this will put less tax on our healthcare system and our local supply of needed goods.

Because I have international employees in some of the markets hit hard well before the US, I knew access to goods shouldn't be a problem. However, people locally (visitors included) have hoarded basic necessities, making them difficult to access. At the same time, our stores are dealing with "holiday" type loads week after week. It would be nice, if our local groceries would enable customers to place an advanced, paid order for say (1) bottle of dishwashing soap. Another option is to allow some of our commercial entities to start selling basic food and cleaning supplies that they can access through their commercial distributors.

Facilitating applications, improving timelines to receive unemployment insurance and/or the Federal monies..

I worry that the Town of Truckee will propose new bond measures to make up for lost tax revenue. That would be insult to injury for local residents. Everyone needs to sacrifice, even public employees.

Our town is currently healing from the overuse by so many people, especially second home owners and tourists. Like a forest getting back. its birds, or a river having fish returning, we've seen the impact of having less people here destroying our environment. Shame on the Chamber for urging people to come start "start-ups" here when we don't have enough wifi to support all those working from home and K-12 and college students now working at home. Shame on the Chamber for urging people to come right before the 3 day storm of March 20-22! Locals went without food and services due to the huge crowds here. Please please rethink the mentality of "putting heads in beds" is above the mental health, physical health and environmental health of our community. The chamber needed to say STAY AWAY about a month before they did. Solution: STOP the invitations to come to Truckee. Let us be, Let us heal. Let us breathe.

Rent assistance for people laid off from the service industry, focused on our undocumented population

Keep second home owners and tourists out of our area until after shelter-in-place order is no longer in effect.

Support small local businesses as much as possible.

Find a way to make face masks broadly available, preferably for free, and encourage people to wear them when out.

Rent subsidy - I don't know that people understand that when their rent is waived, they still have to pay it back at a future date - most likely when they move out of the home the unpaid rent will be tacked on, or they could see it through a monthly increase in rent. Many don't have the financial capacity to cover that down the road. If the region could provide a one/two-time subsidy for those that can prove they need it, that doesn't have to be paid back, that could be huge!

as grocery stores are the most likely venue for people to congregate, public health type of personnel should station there for control of access, appropriate practice advice, provide gloves, Q&A, etc. etc.

Keep your social-distancing.

Provide information on SBA loans, PPP program which would allow more companies to be paying workers right now. Help people apply or gain info. If we help business owners, they can help employees.

Only people with local licenses be allowed to come to the lake

readily available free testing. Our daughter had most symptoms, was afraid to try and get testing due to the cost if it came back negative, so she was probably an unreported case that self quarantined , is now recovering and being responsible by staying in isolation...

help older neighbors to navigate online shopping and delivery options now available from local stores to keep them safe

It is difficult to care about the Truckee community when it tells me to stay away.....as a second home owner, I pay taxes in Truckee, I support the community and local businesses, but the community has told me not to be there.

My company is building portable hand wash stations that we will be donating to various locations in Truckee in the next few weeks. concentrating on placing them near the grocery stores and one or two downtown for take out food

I would like to know who needs help in our community and how to help.

More jobs that can be done safely.

better insight into healthcare facilities available (beds/icu/respirators) vs anticipated need to support COVID-19 impacts

Keep non residents away.

...2nd home-owners sheltering here...their dogs off leash .

Making it clear that people should shelter at their primary residence and that travelling to their second home is in violation of the Governor's order. I would like to see enforcement of the Governor's order.

Identify unemployment by SIC code in town, determine greatest needs for assistance. Push local restaurants, open hotels to medical patients to help them. Sanitize Sanitize Sanitize! Understand this will be a long haul!

Continue or do more of what is being done now

One point for those who need help and those who can give, volunteer or provide assistance. I feel that a lot of folks need assistance, just not sure how / where to go to help provide service..

Vigorously enforce Short Term Rental restrictions

We need guidance from our government. ! Stip pitting state against state ☹

As a community, we should make sure no one is homeless - both those currently homeless, and those soon to be. And no one should he'd ire healthcare.

Support local service organizations like Sierra Community House and/or local churches as they reach out to the community.

In Minnesota the government has discouraged people from going to their 2nd homes because the rural hospitals have less capacity/resources. Many of my clients have been coming up to Tahoe to stay at their 2nd homes and our local government doesn't seem to notice or care. The local hospital will not be able to handle it if we have an outbreak.

Our city government stepping up and doing their job

We need more resources for locals to get goods and food. Making a locals hours at the grocery stores so we do not have to deal with people who are coming from outside our region to there second homes in the stores. Also POSTAL DELIVERY! Kings Beach has no drivers and our post office is overwhelmed with people and germs! It would keep us home and safe be able to get our mail and packages without waiting in lines in small compact lobby!!

Hand washing stations, purell pumps or sanitizing wipes at the grocery stores to use on carts, and registers

High risk people (smokers, vapers, elderly, on blood pressure meds, diabetics, etc...) need to self isolate so the rest of us can get back to work.

Participate in small "social" activities, such as teddy bear and bunny/Easter egg hunts. Items are displayed in windows or other obvious places, like taped to garage doors, banners hung from decks, etc. Probably should be easily visible. Fun for kids and adults alike! (Pictures of glasses of wine, yummy bread and butter, grilled burgers, sport cars - you get the idea!

When out in nature remember to keep tour distance. As a social reminder if nothing else

People think outside the box. Encourage school kids, especially graduating seniors to plan their prom and graduation for August or September or make their 1st year reunion a formal affair and make it graduation of sorts. For younger ones, plan class picnics to say hello and goodbye before they move to their next grade. Maybe at the school playground, separate days for each grade, something that isn't overwhelming as we all get back to slowly being in groups again.

Live feed from the local grocery stores to see how crowded they are--maybe just the parking lot. Trying to avoid crowds but not sure when is the best time to shop to avoid lots of people.

Have a local id to be able to shop in the local grocery stores. It would end when the coronavirus crisis is over.

People should be further apart on the trails.

Access to testing as needed. I know, pretty obvious.

second home owners need to stay or go but not go back and forth. single people without partners and kids are very alone and very susceptible to depression. i worry about suicides increasing.

Do closed businesses such as ski areas have gloves, medical supplies, cleaning supplies to help hospital or front line? Soon after testing ramps up and tracking infected people becomes intense, how can our under-employed help remotely?

People in the markets don't respect social distancing. Perhaps only allow a limited number of shoppers in the store at a time. Also, please have someone disinfect the grocery carts!

Public ally announce we have a 25 bed hospital with a total of six ICU beds so if you are coming here, know healthcare facilities are VERY limited!!

Always wear masks

People congregating in various locations including overwhelming our stores, Tahoe beaches and other locations such as cross country ski places/and back country sports. We all love the outdoors here and understand people wanting to come up here. I am concerned that our store checkers/workers, PO personnel and medical professionals will get sick and be unable to provide for the local people of Tahoe/Truckee. Therefore there must be further enforcement/limiting the number of people coming into the basin who do not live here. In that we realize that most of our home owners in Tahoe are second home owners, people who come up to their second homes must be committed to self-isolate for 14 days. Can we stop people on hwy. 80 before they come into our area? Turn them away if they aren't home owners and get a commitment for self isolation from home owners when they come in from other areas.

Pick up those who fall between the cracks of the federal relief bill (high school seniors, college student and their families not eligible for child or adult relief payment; renters in houses without federal mortgage who can still be evicted; sole proprietors with no employees; people whose income situation is very different from when they last filed a tax return (2018 or 2019) and so on)

1. Trump resigns, takes the whole WH staff with him, Nancy Pelosi becomes Prez 2. Defense Department takes over distribution of critical supplies 3. Private companies are required to make critical supplies 4. CA secedes and takes with it WA, OR, NV, and HI. 5. Scientists are elected to Congress and we start a real plan to address climate change 6. Is that big enough?

Vacation rental owners need support. We pay huge taxes and feeling unsupported right now Occupancy tax DOES reduce the amount we receive from renters, email we received was irritating. Town should educate the community about how much occupancy tax, second home owner property tax, and tourist money funds their "essential services." It sucks to feel unwelcome in a community where I pay so much tax and to listen to the constant griping from "locals." Town needs to take affirmative measures to counter the "us versus them" attitudes. This crisis is stressful enough already without the haters.

The State or local government should sponsor a crowd-source funded account. Funds from this account would be used to provide short-term low interest loans to renters in our area to pay for rent and other necessities (e.g., food, utilities, insurance, etc.). The government would administer these loans, including the repayment plan. Interest received would be used to pay the crowd-source funders a bit of interest on the funding they provide (interest would be paid with repayment of principal). Some of the interest also would be used by the government to pay for the cost of administering the loan. Something like this is going to be needed to prevent a substantial economic crisis among renters and landlords.

Ways that me as an individual can help without being exposed to the virus

Reinforce the positive when ever possible

Delivery of food and medical supplies to people who are in areas away from town.

Ban tourist/ 2nd home owners until we know what is happening. We do not have nearly the amount of resources in our hospitals and stores.

Tahoe Donner is comprised mostly of 2nd homes and rental units. Only 20% of residents in TD are full time residents. I'm not sure if essential workers need housing, but there may be a market to rent out to essential workers.

Reaching out to those who live alone and the homeless

Single website summarizing businesses still open during the crisis, especially restaurants doing take out/delivery and other delivery options in the area

Lets create a micro economy in Truckee--spend here in as many ways as possible to support local businesses

local infra structure being taxed to the limit due to continued visitors and influx of 2nd homeowners "sheltering in place" in local community rather than at their primary residences

only allowing people with local ID in grocery stores. Visitors have been informed that they are not abiding by the directives of the county and state, so they should not be allowed to purchase food/supplies that locals desperately need. The only way they will stop coming is if they are not able to purchase needs. This would also make our stores a bit safer with less people inside.

Social connection with those who are housebound and living alone ~ either by phone call, zoom teleconferencing etc. Shopping help for those same individuals ~ meals.

TFHS needs to 1. Stop turning sick people away with COVID19 tests because they don't have enough, want to keep #s down, or whatever. We are now working with incomplete data and don't have a good picture of how this is truly affecting the community. 2. Address the fact that they don't nearly have enough PPE or beds should we see a surge in this area. It is one of the most expensive places to get a procedure done and they aren't adequately stocked with supplies.

Stock up on all nonperishable goods now. Do not wait, for it could be too late by then. Have Tylenol and Gatorade on hand, just in case.

Tech help for the elderly who migh not realize how eazy it can be to connect with video etc.

Testing so we can go back to normal.

I would love it if the gyms in our community would rent out their spin bikes etc. on a monthly basis so that we can continue our physical workouts inside the home and thus lessen the need to go outside or to just sit around and do nothing

Masks for individuals. Ventilators for hospital

I think we need to ask second homeowners to go home. They are a liability on our local healthcare system and they are not accounted for in our system. Plus, they should be staying at home in the first place.

Restrict or ban short term rentals for the time being.

When possible get everyone tested for the virus thus quarantening those who are ill.

Each family should order at least one to-go meal a week to keep our restaurants going.

Getting exercise and/or being in nature for physical, mental and immunological health has been a challenge with the hindrance of snow on trails (thank you for clearing the legacy trail at least!!), and XC centers closed (why??). Accessibility of parks, trails and outdoor spaces is so important right now for those in our community feeling anxious or cooped up. I honestly don't have a clear request, but at least keeping the paved trails around town clear, and possibly snow-mobile grooming a trail in Donner State park...?

Covid 19 testing for EVERYONE, even the asymptomatic. Test test test, over and over, and isolate the asymptomatic spreaders to help flatten the curve. ALSO, antibody tests for all, to know what has had it without knowing, so they can go back to work. Maybe a badge, or wristband system so

that they are easily identifiable, and a HARSH penalty for anyone abusing that system. (Jail time).

A central point of reference where we could see what the town of Truckee, business etc need \*right\* now. IE. Hospital needs masks. Drop off here. Senior center needs X. Drop off here. Right now each business/town/gov has an separate website that you must hunt for information.

Reminding everyone that we're all in this together.

Need to provide immediate housing, at least for the duration of the epidemic, for homeless and those needing homecare.

A lot of local businesses that serve food, or grocery stores could use additional help with meeting the demand of curbside pickup and/or delivery. Instacart is being recommended. Is it possible to reach out to the ski resort employees or anyone else that has lost their job and fund some type ad hoc group to pay these individuals to help shop, prepare and/or deliver groceries/food orders?

Have a factual description of the local infections. Have testing more available. Continue to publicize the sources of local assistance for donations.

More specific information about people from North Shore getting tested, testing positive, recovering at home or admitted to Tahoe Forest Hospital. Too many rumors going around.

continued support. meals, food, gift cards, on line ordering of markets, loving the nordic open, the trails open- golf course- things we can do to get outside and increase our immune system and not be in close contact

We are very impressed that all the services that we need are available here during this crisis. I really appreciate that the Town of Truckee has plowed additional multi-use trails to provide additional and more dispersed activity/exercise opportunities for our residents. More than ever I appreciate that we have a capable and well run hospital in our community. We all need to be looking for positive new community norms that may develop out of this crisis that we can adopt to make our great community even better.

We have people coming up from Bay area-like a vacation-only staying for the weekends. When people are coming up, they are throwing huge parties. Not taking shelter-in-place serious. The sheriff said we don't have rules in place and there is nothing that can be done. Very frustrating and scary. Don't know how to solve the problem. I wish people wouldn't bombard our community. Stores are depleted of necessities and I worry for our small hospitals with illness.

A place where we can go to socialize from a reasonable distance

2 months of financial forgiveness that goes all the way to the top. For all- really it is a feasible idea if the ultra rich bank owners would accept it. For mental health- a car cruise of sorts on DPR where families can gather in their own car and drive by friends and family and wave and say hi to opposing traffic (friends and family in other cars) it would be a way to socialize safely with proper social distancing.

Connecting via online zoom, FaceTime or other.

Rent reduction or forgiveness for low income, laid off employees.

Coffeeshops offering ways for people to buy coffee/pastries that gets donated to healthcare workers. Good to keep coffeeshops open for longer hours and healthcare workers to receive substantial help!

A comprehensive COVID19 website with all town, hospital, non-profit information in one place.

The fewer second homeowners and and visitors we have up here the better - currently being addressed!

Value the mental health of our population. People die every day, we cant stop that. We cant keep staying at home indefinitely

training of volunteers to help with mental health needs of community - for crisis line, outreach to vulnerable families, etc

Toilet paper...ok sounds silly but I didn't hoard before this and I am down to my last few rolls and all the stores are out

Get people to actually stay home and not still be with friends. It's going to get much worse if they don't

Unknown

I wish our hospital was honest. It took my neighbor 13 days to get her test results for Covid 19 (luckily negative even though she had pneumonia) and saying two days ago that no one was hospitalized when my friend has been in the ICU since Sunday with a positive test. Our hospital needs to be honest to educate people to be more careful.

Leadership and communication is crucial right now. We are behind the curve on sharing important information and always waiting for someone else to make the call. Even if the county is in charge of health, we should have our leaders available and in front of us. Right now everyone is afraid to say anything and be accountable.

Stay away from humans.

I think financial support for low income and undocumented is critical. I think free grants should be available to all community members. There should be a quick application and a board to make decisions based on needs. No questions asked re: legal status.

More cell towers; increased power, bandwidth, range for existing towers

I think it would be great if there was a way in which folks that get back a stimulus check, but that have not lost their job or feel threatened to lose their job, to be able to help out those that either have lost their job or feel threatened to lose their job. I don't know how a fund could be established, but I believe that both sides of this equation are in our Truckee Community.

Stay home

Obviously people need to stay at home, social distance and wear protection. An influx of second homeowners/tourists is not needed. Financial help would be great for local business adversely affected. Making sure the underserved are taken care of and getting word out to the hispanic community that social distancing will make a difference.

Better stocked grocery stores. I have a real concern we will run out of food in Truckee. They recommend to shop for two weeks, but there isn't enough food. Also short term visitors has to stop.

Waive county property tax

Post a sign at the hwy 89 and squaw valley road. "Squaw is closed to all non residents except for critical workers"

For everyone to take a deep breath and realize we are in this together, it is not "us vs them", but I don't know how to turn that into a concrete solution.

To keep the 2nd home owners from coming and going.



Grocery delivery or assigned hours for shopping to keep social distance Better broadband internet and cell coverage to support a shift to remote working

Fulfillment specialists in our grocery stores. I submit my E-order, staff at grocery store prep it for my pick up.

Tahoehelpinghands.com just launched to connect vulnerable populations with healthy people who are willing to deliver food and medicine...

I am still seeing people out and about. More than just the those that need to be. Think we MUST stay home to fight this. The community on the whole are really helping each other out. Which is such a wonderful thing to see. We need to be very diligent but also not panic. Keep taking care of each other.....checking on those who are near by and calling those who are not. I try and reach out daily with several calls to people I know.

Universally available testing to isolate infected people

We're human, not lemmings. Use the facts to decide what's your next thing to do.

A thermometer

Spending money on the few businesses which are open.

Manage what you can control, don't worry about what you can't

I am afraid my vacation house will be broken into because I have not been there in so long and so many other people are not at their properties. I am concerned about the people that live in Truckee and if they will be able to pay their necessary bills. I am concerned about TD Association and what will happen to us.

Fund an awareness campaign about dog owner responsibilities. I would ordinarily drive out of my immediate neighborhood to get exercise in March. Instead, I'm walking on the streets near my house. I haven't driven anywhere in more than 2 weeks. This means that I am walking on the streets where my neighbors walk their dogs. My neighbors have become accustomed to "walking" their dogs off leash, and think it is ok because they got away with it when the streets were less used by neighbors. They allow their animals to "run at large" while unable to "demonstrate effective control of the animal". This interferes with my "freedom of lawful movement" and creates a "nuisance by animals." Basically, I am concerned that a dog will cause my knee to become reinjured or carry virus to me via their collar that rubs against me when they jump on me without my invitation. This would tax our small and fragile healthcare system at a time we cannot afford to do that.

I work at the hospital in the respiratory clinic and some days it is more than half of the patients are from out of town staying here because it is "better than staying at home in their hometown". It is impacting our health system and they just don't understand. I think more advertising about the impact- if they get appendicitis, a laceration that needs repair, a cold and needs to be seen in the respiratory clinic or worse- gets very sick and has to be admitted to our hospital. Maybe radio ads or facebook posts of how many ventilators we have, how their being here does actually impact us even if they are staying isolated.

Making food available to those who need it

More kindness, more empathy.

Enforcing the Gov order of no travel. When 2nd home owners are here, the town or county MUST enforce the order by issuing fines. Our case count has increased since the large visitor increase 2 weeks ago. This is not a coincidence! Tahoe Donner and Prosser has seen a significant uptick in 2nd home owners this week. Police are not responding. They are filling grocery carts with \$600 worth of food (i have seen this). They will overwhelm our services. We also need to close down non-essential construction. This includes 2nd home construction. Lastly, the hospital MyChart has reduced access to TTMG doctors once they transferred. Basic questions can't be answered via email.

I think if Placer County could leverage some dollars with Truckee and Nevada County and have a non-profit assess the priorities and needs of those most impacted by Covid 19.

More data released, specifically when testing will be more available.

Be more outgoing in using video and voice communications to alert the community to the fact that we are a hot spot. No sugar coating.

Safeway delivery

grocery delivery service for elderly so they don't have to go out. Creative online outlets for kids and really all of us.

Keep the second home owners from coming to town

Mass testing so healthy people can get back to work.

Match Placer County's latest response telling non-primary residents (2nd homeowners) to not shelter up here. They need to stay at their PRIMARY residence.

Access to cash supplements from the government

On a daily basis Provide the following stats for TRUCKEE. # of patients tested, # of new infected, # total infected since beginning of testing, # not infected that were tested, # hospitalized, # deceased. Then any changes in advice/protocols and links to other agencies, eg nevada, placer, state and Tahoe forest

Make sure people know how to get unemployment insurance, help with getting basic food needs met.

One of the main things to get information & address is where the sick are where they got it, and how many there are.

Providing necessities for those unable to get out.

We must make sure that everyone's basic needs, such as food, shelter, and medical needs are met. Also the doctors, hospital and medical workers are protected against this virus while they help the people in our community.

If our community does indeed experience a significant outbreak of COVID-19, the additional population currently here (non-residents, second homeowners, visitors, etc.) has the potential to overwhelm our medical infrastructure, leading to serious implications for the well-being of community members.

Keep your family and friends close and be a winner. Stop feeling sorry for yourself and be strong for those who need you!

well organized, adequately staffed grocery delivery or at least pickup

I think people need to keep their dogs on their leashes and pick up their poop. I have the virus and when I walk my dog, unleashed dogs run up to my dog. I'm not sure if it is on her leash or her fur but this is so unnecessary.

Aggregating knowledge and resources to help those in need. Ex. we are shopping for 3 people who are immune compromised. Sharing ideas for how like businesses may stay afloat.

I am concerned for abuse in the home. For children, spouses, and the elders. When people have elevated stress levels from financial concerns the abuse spikes. This is my main concern. I am hoping this ends soon, so the stress does not raise levels too high.

public education on our interdependence between residents, visitors, part-time residents we need all of us to come together!

I'm concerned for the people who are working. Health care, grocery store employees, etc. They're getting stretched so thin that I'd like there to be a way for those of us out of work to be able to safely take their place for awhile. I had groceries delivered to my house but the driver didn't have any protection on.

Patience & communication

Local grocery stores should offer curbside delivery. Walmart in Reno does and therefore I shop there. I am a 72 year old senior and have not been in a store for 3 weeks. I am self isolating and I only see my daughter.

Not allowing non-locals into the community. We have limited supplies and services

ration cards and proof of residence

Have the banks set up off site locations for people to get a quick loan to get by for 2 months.

Complete understanding of the SBA assistance programs and how to get money in the hands of small businesses today. Wash your hands, don't touch your face.

Honestly, we need to look at the ski towns in Colorado. Locals only, no second home owners. Post Truckee PD or CHP at every off ramp and ask for local ID, can be in the form of utility bills to. I am baffled by the number of people in town on a weekend that have San Fran city street parking passes. I live in Tahoe Donner full time and the amount of people here on the weekend is astonishing. Shut it down. We will rebound. They aren't here during the week ordering from our restaurants so we don't need them here. Let our community ride this out in peace...you know our health care system here cannot handle what may happen if we keep letting non-locals enter the town because they are not honoring the shelter in place mandate. SHUT IT DOWN! Honestly, I can see some lawsuits coming out of this if you don't make the right choice here. If we don't take actions now, the longer we will have to have business closed and that will cripple our little economy.

Check points for out of town people; telling us the truth about COV-19 cases in Truckee.

pay for rent or suspend rent for truckee locals that are not working

Make testing and quick results readily available and PPE available to the medical professionals so life can go back to a relatively normal state.

What businesses are open - take out, online, etc and how we contact them

Open the ski areas allowing for limit seating on the chair lifts to continue social distancing

Food delivery for seniors. Testing kits so more people can know if they have or have had the virus. continued access to the outdoors is essential. People need to be 6 ft apart but we need to get outside and hike and ski - so not shutting down parks and trails like in the Bay. Continued restaurant takeout. Community wide information about best practices (mask or not?) what's open and what's not, rates of infection, how to food shop safely...

Fun messaging, help people connect, make new friends virtually. Games, contests, photo contests of people doing real things at home - both fun things and things that illustrate struggles that others can relate to. Use the photo contest to highlight positive evidence of physical distancing and staying at home. We have to remain positive and support one another, understanding that this could go on for many months. We are all in this together.

We need better ways to report people in our neighborhoods violating the statewide order to stay at home. We see people congregating when they shouldn't. It's also unclear which people should be working and who shouldn't. For example, why is building a house essential? I saw seven cars by our house working on a new property. That doesn't make sense to me.

Everyone needs to cooperate with distancing in this community and then the officials need to open up the town as soon as possible.

Other than shelter in place and protecting against contracting the virus, everyone should go about life without panic buying. There is no shortage of milk, meat, eggs or TP.

Keep Tahoe without visitors for the time being. Keep STRs reasonable, 2 to a bedroom, no more.

Stop hoarding supplies

MUCH more communication. Hospital needs to be out there in front every two or three days with real info, press conferences, etc. Same with both counties' health depts and local govts.....need it to appear everywhere, social media, channels 6 and 18 and repeat it.....sorely missing local info.

Everyone who is not essential, that includes the construction industry needs to stay home. People need to stay away from popular recreational areas, such as bicycle paths, everyone should be wearing masks, especially if they are around anyone, even family members.

Gas and electric bill assistance

More distribution of the school provided meals for children - out to Glenshire or the senior center? Just hate to see that food go to waste.

Enough food for those workers who make/made minimum wage or less. Increase food bank stock. Do an awareness campaign and make it easy for donations online. Work with owners of rentals to come up with a plan to prevent evictions during pandemic and recovery.

Resource/skills sharing. I think it's time for neighbors to help each other, keeping appropriate distances, etc. without any thought of compensation other than the ability to trade resources/skills.

Provide relief for all our illegal yet valuable workers who can't file for unemployment or rent relief.

I haven't been able to get to the Truckee area (I live in SF and have a second home in Tahoe Donner) due to both schedule issues and the fact that I am trying to respect not burdening the local services

Better testing to see how wide spread within the community the Coronavirus is.

Reasonable status and timeframes of current situation and return to business and normal conditions

More updated real time info about local amount and severity of cases

I'm concerned about the fear our children might be feeling - when they see that their parents are scared and don't have any answers. We might want to address that.

Improve the availability of testing, both for active cases and developed serum immunity. This would let those most at risk confirm their own health or seek treatment or stronger isolation, and let those who are no longer at risk fill in essential jobs and form the core of a re-constituted, general work force.

-Get rid of the tourists. They're here and buying up all of our supplies and hoarding them. -Prevent grocery stores from selling multiples of items that are low in stock or will be low in stock. Stop the stock pilers.

We need a real leader in the WH. We must enforce and continue stay at home.

Grocery and meals delivery service to seniors.

provide financial help to your favorite businesses and their employees if your situation allowed.

Small business owner/self employed relief. Anything at this point.

Morale booster activities through social media, unifying activities or messages for the community and purposeful remote activities. Not sure exactly what that would look like

I have been sick and self isolation for 57 days and it took 6 weeks for me to talk to a health care professional and was advised to stay self isolated until 5/4/20 and then someone will take a look at me, unless I get worse and then they will help me I live alone and am 86 years old and 2 of my neighbors have offered to help me if I need it after 6 weeks. I am not complaining just telling it like it is.

Grocery delivery for older people who are scared or immune compromised and should not go to store.

Need to help the primary home-owners & second-home owners working together united--seems to be a level of hostility out there, though nothing I think at the crisis level yet

Online activities for seniors, more information on community health status and needs.

We worry about small business. What can be done to forgive some rents so businesses can pick up where they left off without owing too much without any income

Raffle or music jam hour on 101.5 or stream on Internet. Encourage getting take-away food and drinks at participating restaurants 5-6pm, snuggles up with radio or streaming audio at 6:30pm. Maybe also read stories, like Elko's cowboy poetry, I dunno. This could create a sense of community while everyone is home with their families. Thanks for clearing snow on trails!

Enforcement of staying at home

Send home everyone who doesn't have primary residence here. Have proper PPE for all health care workers who need it, have all the tests and testing materials to test everyone, mandate everyone wear masks and have people stationed at building entrances to take temperatures. Then open up businesses or services where they can be opened safely.

Rent forgiveness for 1-2 months.

With many elderly in our community dependent on relatives or friends to take them to medical and other essential appointment in Reno and that being advised against it would be nice to have one of the Dial A Ride busses rerouted to take them while still maintaining proper distancing. The Greyhound alternative is neither safe nor acceptable.

Adjust STR restrictions such that long term renting to locals is more attractive. Benefit to locally employed individuals and families.

Service industry workers will need help and when this is all over we will still need them, they are the life blood of our community.

Ski Areas allowing up hill traffic to allow people to ski more safely than just backcountry. CA State Parks opening their parking lots, duh.

Stay home. exercise had have a cocktail.

I think the most concerning issue is our seniors. Many have been active and able to care for themselves in the past but are now at significant risk. Being able to expand programs like Meals on Wheels is a good way to start. I personally appreciated Truckee PD taking a stance on short term rentals. We have an increasing number especially in the traditional family neighborhoods (Glenshire) and unfortunately their attitudes and behaviors have put the rest of us at risk.

Clarity that outside exercise is beneficial and lawful, as long as physically distant from other people.

Stay positive, walk your hands and don't forget to wipe

The vast majority of the businesses in town are small, independently owned and most locally owned. With the lock down likely going to late April if not into May, we really need to be sure as much economic help is found to help them to not go under, and be able to resume operations. So much of the work force is hanging on just now, laid off, seeking unemployment. And then, if they have no job to go back to because their place of employment cant reopen, that will be a huge tragedy.

We need funds and a way to equitably distribute them to people who need food, help with rent, small businesses that may go under.

Buy gift certificates at area businesses to keep them afloat. France is giving money to businesses to keep employees. Good idea. I hate the airport. We pay them taxes and its facilities benefit very few and the noise pollution is extreme. Give us our money back. Other ideas,

Take this seriously. Stay home. Local gov should do everything they can to support healthcare workers.

Internet access for all households with school age students

COVID testing for all of us so we know how to act, and what to prepare for.

Better public outreach specific to our mountain community about staying at home ( primary residence). South Lake Tahoe / Mammoth Lakes for example have done a strong messaging to tourist to please NOT come here to "get away" . Our counties may have notifications on their webpages but it is not direct enough. We can use a strong social media campaign as well as television announcements. An example is as some towns have done eg - have a photo of nurses and Doctors with signs saying Please Stay Home. Or a sample demonstration of how folks from those urban areas are spreading exposure doing simple things ie: filling their car with gas , using public bathrooms, door handles touched entering what businesses are open etc etc. the longer our mandate to stay home goes on through April, the more impatient and complacent people are getting and Tahoe continues to attract traveling with it's allure unfortunately. I say all this as a nurse - we need to stop the influx, our HOSPITALS CANT TAKE IT

Landlords getting relief on their mortgages so that us as renters can try to survive and keep our employees and ourselves able to see a future in Truckee.

People see hospitals running out of supplies. We don't want to know after it's, too late. Also a place to send amazon, Ace, Home Depot, coffee bar, etc gift cards so our essential workers get them.

Tahoe Donner Cross Country to start grooming again, to help people get outside in a spread out fashion instead of all packing onto paved trails. Especially with more snow on the way.

Boy I could write forever. How do you control stupidity.

I think deferred rent or a loan for rent would really helpful for something people right now.

Limit numbers of people entering Safeway/Save Mart. Limit children in same. The crowds are scary...!

Home bound seniors needs, requiring short term renters AND second home owners to leave until the snow melts and there is room for all the walkers, child care/play dates that could be made safe for all so parents get a break.

Allow low-risk persons to do normal activities. Open up businesses with prudent measures. Ask high risk persons to self-isolate for another month.

Vote Trump out.

Drive through, no referral necessary, on demand COVID-19 testing.

Letting everyone know the world is with us, we will have a new normal after this is over

People who are trying to work and also teach their children at home

It's hard. We're sharing our normal trails and streets with all of the second homeowners that fled the Bay. the town functions when the resorts are open, but is barely functioning to provide basic necessities. I'm sorry, not sure how to fix it besides look up title and anything not a primary residence should go back to their primary residence.

replace the pharmacy that closed because of CVS . They were more helpful than CVS.

Cloth masks for all

How prepared is the hospital and truckee

Cancel school and just do a 1 month intensive for August so kids can be prepared for the new school year to begin in September.

helping all those in the service industry who lost their jobs

I think we need to ensure our seniors our taken care of. Medications delivered, food provided, and cleaning supplies provided.

Checking in and/or shopping for someone who is high risk.

Masks, hand sanitizer and surgical gloves for all.

find a cure for the virus so we can return to "normal" soon.

Less vulnerable people should to help transport food and medications to vulnerable people (old and/or sick).

1. Enforce STR restrictions 2. The town has been mostly silent, there needs to be direction and information flowing from the town. Take a stance and stand behind your residents. Do information services, not these silly surveys. 3. Enforce non essential business closures. 4. Use the road signs (you know the ones used during the drought and 4 th July) to remind people to stay at home and/or give updates - wear mask in public, (per governor tonight). 5. Encourage people to follow governor/county guidelines and mandates. I'm not anti tourism/second home owners or STR, we all need them to survive and live here. We all need to do our part to help slow the spread.

Always realize the worst can happen and be prepared when it happens like now

Organize a job labor pool for essential services

Testing! For god sakes, Trump Administration, get us more tests so we can KNOW who's affected!

If people were just more patient, supportive, and tolerant of each other.

Testing, more information and actual enforcement of stay in place.

Our healthcare system and the availability of the covid 19 tests. Also stopping short term rentals in times like this

Require wearing of masks in public to protect essential workers who encounter asymptomatic carriers of the virus.

Try to restrict persons that are not permanent community residents Which would reduce demands on local resources

The Mayor could declare an emergency to divert/donate the TTBD taxes collected from the 1st quarter of 2020 to community members in need of assistance brought on by COVID-19. TTBD is to fund advertising to bring more visitors, which we can't have here at this time. Put these funds toward the fight to save our community. Thank you for requesting this input.

Stay home

free pizza delivery to out of work restaurant employees

I feel like my community has been doing a really great job trying to fill the needs of the community concerning food, learning and general essential necessities. I think loneliness and technology issues might be harder to address.

Help with distance learning for those families who are feeling challenged and overwhelmed with school work.

Better understanding community needs and what residents may not have access to programs for support, like food programs or seniors that need support with shopping.

A food bank and go fund me for the un/under employed

I fear many people may not be following the guidance about staying at home and are congregating at some outdoor active places--Donner Road summit for instance. These people may not be locals, but perhaps a police drive by and a lecture on the importance of really trying to remain 6

feet apart would help. If grocery stores could post on their respective websites when they are likely to get hard-to-get items (sanitizer, cleaning materials, toilet paper ... yeast, garlic ... ) and the limits for purchasing them that could be helpful.

Gathering people by skill set to help those that need it. For example, some of us retired teachers could help with tutoring to relieve the overburdened teachers who have kids of their own and are working very hard.

Universal health care. County control and the dissolution of town of Truckee overhead. No more Town of Truckee.

More testing

Stay the course

We need to keep tourists and second homeowners out. The stores are still bare. And another storm is coming!

Biggest concern is TFHD refusal to test people for COVID-19, turning them away when they do in fact have tests. My neighbor ended up waiting 2 days, going down and testing in Reno (positive of course)

Please enforce second homeowners and short term renters not coming to Tahoe. Small business help with getting assistance for business owners as well as helping employees figure out what assistance they qualify for and how to apply.

Keeping out of town people in their home town and not traveling here.

Small business rent abatement

To better serve the "invisible" disabled community here, and there are many most locals who are unaware of this, utilizing Tahoe Forest Hospital's network of various disabled support groups (MS, Parkinsons, Chronic Pain, Alzheimer's, Hospice, General Caregivers and those who attend TFH specialized classes), try to pair them up with volunteers who can simply call, zoom or check in to be sure these underserved are ok and if need of help, try to address. The Senior Center is great for those residents but there are many, many more disabled and seniors out in the community who are isolated all the time, but much more so now. Thanks for listening!

Everyone to be able to do a simple, at home test for coronavirus, with immediate results. Then those people could go back to a "normal" life.

Vaccine

Stop listening to the NEWS.

more testing, including antibody testing to relieve anxiety and pinpoint carriers

In Olympic Heights we have a neighborhood howl every night at 8 pm. It is so fun to hear knowing we are all out there. It is meant to thank our essential workers.

Incorporation of north Lake Tahoe to create more centralized resources of information, distribution of resource and more effectively advocate for the specific needs of this unique community. Local elected leadership would provide more support, security, comfort and guidance.

mandates for rent relief for ALL small businesses, homes, rentals. Help center for signing up for and following up on unemployment- IT IS NOT EASY!

A fund to help all our small businesses that had to shut down. If everyone could give a \$10 donation to a fund this could help.

All essential workers need to be protected. So if you are in contact with these people (especially grocery store and pharmacy workers) the customers need to wear masks and sanitize hands before and after entering store.

We could really use more of the products that are not available now, due to virus hoarding: hand sanitizer, chlorox wipes, isopropyl alcohol, toilet paper, kleenex, paper towels. We are old with underlying health issues, and trying to minimize our trips out, but it is impossible to find these items. Is there some way they could be collected at a separate site and sold on a drive-by basis?

The shelter in place order is of the up most importance. Second homeowners stay at your primary residence. LOCALS Enjoy our great outdoors for a walk or run. It is good to clear your head and for your mental well being.

1) Olympic Valley post office - provide Amazon lockers or additional bigger mailboxes to allow package pickup while maximizing social distancing for everyone visiting post office ... we love our postman and want to make sure he stays healthy too!

stop the us-vs-them mentality right now. We are all in this together and will only get through it together.

Have test kit immediately available for any one slightly sick. Have several different exercise classes available thru video conferencing. Have therapists available and doctors/nurses available thru conferencing.

Screen people entering stores like the hardware store to limit capacity and needless shopping.

Continue to encourage all to stay at home. There are a lot of 2nd home owners up here now and seems like they feel free to wander in our outdoors in large groups...

With grocery being the main local stores open, town support of these retailers such as providing sanitizer, masks, dedicated elderly shopping hours and food delivery service assistance. While it is the retailers responsibility, our small town assistance here could help prevent any added spread of COVID19. Additionally, as a local relief to consumers, our in town limited gas stations has caused a high mark up in gas prices at the in town retailers. While this has always been on course, at a time like this it would be nice if they considered the local population and kept us from going to Reno for a \$1.00+ a gallon less cost (even Glenshire Market is way cheaper).

Reassuring our local citizens and downplay the drama. If you keep practicing social distancing and washing your hands, you'll be okay

Grant funding for small businesses in our area. Grant funding for 501(c)6 organizations not just (C)3. Help rural county businesses survive.

open squaw

obvious OK-social distancing necessary to get epidemic under control since we have no drug to treat or vaccine

We should try and find a way to support the local small businesses in town. Restaurants are especially being impacted.

Social distancing, getting exercise, helping others thru donations to the Sierra Community House for Hunger Relief, To Tahoe Forrest Hospital Fund, To Truckee Tahoe Community Foundation emergency fund.

Mass testing for current virus AND antibodies that suggest past virus = immunity

keeping their distance from everyone

Promote local shopping & services to local people

Speed the rollout of testing for antibodies to identify those that can return to normal activities. Give them an ID allowing them to go back to work. Everyone will benefit by allowing us to safely transition back to normal economic activity.

Availability of food and supplies.

I think the community has stepped up to the challenge, but I am concerned about the small businesses.

learn to trust your inner voice, follow recommended guidelines to a degree, but have or gain Faith in the purpose of your existence and learn from our ancestors who faced greater challenges with fewer services. Get off the news wagon, limit TV coverage and just get into the sunshine.

We still need to be serious about Social Distant, too many people are ignoring the basic principles.

Forms of stress relief, people are getting crazy!

Nothing now, we are lucky to be in essential jobs and have a comfortable home and access to food.

1) I could work remotely, but my employer doesn't have the resources to set that up. How about offering small businesses free IT support and money. The software so I can work from home is available. 2) I don't think I'm getting the information about what services are currently available; like food/supply delivery. Does the town offer links to these services? 3) Don't close outdoor places like trails and parks, etc. It's OK to put up signs to remind people to do social distancing.

driverless vehicle or drone delivery services for those who can not get out (seniors, sick, etc)

Start planning events for Summer/Fall to ramp up the economy and attract visitors - art/music/theater/food fairs, 10K races, events on Donner Lake, guided hikes, guided backpacking trips to circumnavigate Lake Tahoe, mountain biking events, trail clean-up and trail maintenance opportunities, bike trail building/maintenance events...

I would really like a website listing how we can help local businesses - which are open for take out or online ordering

Be great to work with Suddenlink to put in place some guidelines and usage monitoring and try to influence day-time behavior to free up some bandwidth. Those of us working from home struggling to work with 25% packet loss. I'm having to get up in the middle of the night to get some work done.

Figuring out who in the community is in need of financial assistance and then rallying our community around those folks through groceries, donations etc...

The Town of Truckee should utilize non-essential budgets such as the tourism tax (TTBID) and deposit the complete annual budget into a fund to help employees who lost their jobs due to businesses closing - Hotels, Restaurants, etc. that rely heavily on tourism to survive.

Placer County needs to monitor extreme lack of social distancing (example: outside KB 7-11, La Mexicana Market) and post reminders at POs, supermarkets, banks - spanish & english

I am most concerned about the elderly and those with compromised immune systems, and those who can't afford basic food and necessities. I am happy to shop or pick up items for them. If there were some type of database to coordinate the needs of these folks and those who can help I think it would be invaluable. And maybe there is and I just don't know about it yet.

People who do not live here full time coming into the area.

-Regular neighbor outreach via the phone or email to make sure folks are not isolated; identify at risk seniors in each neighborhood. -Determine safe practices that would allow more businesses to open and get folks working; be proactive so that the Tahoe area can bounce back as quickly as possible. This means determining the rules for allowing visitors to the area.

Relief for our service workers and independent contractors who lost jobs through the closure.

If we buy gift certificates to local restaurants, could the proceeds go to the food service people and waitstaff of those restaurants who were " furloughed." I understand that this is being done in the Bay Area. Thank you.

Enforce - not just recommend - that people who do not have their primary home here not come here right now -- STRs and second home owners. We are still seeing way too many people in our neighborhood. Also let people know with physical signs it is now recommended to wear a cloth face covering while doing essential marketing. Post physical signs at markets and publicize online all the awesome community resources and networks that people have put together to support our community and that are available (for example, who is giving out food, where to post if you need help getting food or paying bills, etc). Have a weekly appreciation for everyone working so hard right now to keep this community going -- hospital staff, garbage collection, market employees, etc. -- it could be a nightly time to make noise in appreciation, a way to donate meals that local businesses deliver, etc. Show the love. Moonshine ink is providing community with local info on cases & hospital capacity. Help get us info

Find a way to be less divisive, more collective thinking. There is a fair amount of bitterness, fear, resentment and frank unneighborly behavior going around.

Start ticketing large groups. e.g. skate park. Request local id at stores. Or at least have locals only hours. Instacart should be only for those who can't go out.

Small business grants or 0% loans (forgivable over time). We need the businesses back to provide jobs and support the economy when the stay at home is over!

Supply of masks after health care industry needs are met

Kindness

Have a central place where people could state their need

A food bank with deliveries and phone or online ordering would help many unemployed or under-employed service workers, and perhaps eventually many others as well.

Maybe a central online hub where small businesses can post what they are offering right now?

Stop hoarding supplies and stay home

Stick religiously to the state suggestions for distancing, etc. Help non profits aiding in our neighborhoods

Financial support of the non-profits that provide for basic needs in our community: Sierra Community House and mental health organizations, etc so they can expand their services to the much larger number of people who now will need them.

Message from police that the populace needs to adhere to the stay at home and not congregate which I've seen down at the lake.

More online stores and business models.

Managing the fear and hysteria. Messaging about best practices for hygiene, self care (mental, emotional, physical) and a space for people to communicate and share. Leadership that is not happening at federal levels could be supported at local levels. ie. Personal welfare and practices - how to stay healthy, build your immunity, eat well, exercise etc. Also there is a lot of content (Karen Hund MD for example on podcasts) for simple steps to stay healthy. Stay warm, wear a scarf and hat, drink hot fluids, diet, rest that all help the body to defend itself from virus. Basically doing the right thing. Wear a mask when you are in public. (It's how South Korea and China did it) Encourage our crafty community to make masks for people instead of buying up a supply needed elsewhere. Create a dialogue with town and community to stay informed. Thanks for not closing public trailheads. Teach people to be respectful (meaning demonstrate good skills)

Shelter only for the old and with auto-immune diseases, move about at your own risk. Dont immobilize everyone and cripple everyone's livelihood.

Having a location to determine which local businesses were open, especially restaurants, would be great. It's always challenging figuring out who is open/closed on any day of the week when I want to spend locally.

Enforcing the shelter at HOME.

Rationing items to stop hoarding.

make regular surgical masks readily available. Publicize where people can get them.

Everyone needs to buy in to the need for physical distancing

I believe we should ration food as during WWII. People are currently hoarding certain food items that we have not been able to get in three weeks.

Delivering face masks gloves and soap to every full time resident

Food deliveries.

Figure out how to get visitors to stop coming from out the region.

Dont forget pet food, someone could run a great delivery service for essentials

Reinforcement of stay at home orders, ask law enforcement to use their skills to shoo people who appear to be violating it to get back home (keeping themselves safe). I went to Rite Aide for necessities and there was a homeless man and woman, the man was coughing up a lung rather irreverently. I'm sure he exposed vendors inside. We saw a hobo encampment in the but stop. This is not ok. Can law enforcement do anything? What if everyone decided to camp out in all the public places and in the storefronts? to decrease spreading of COVID 19, all need to stay home. Where do we put those who violate camping ordinances and camp everywhere?

Knowledge and more citizens standing up to protect our community. I know many of us to depend on the 2nd home market to survive, but I think as locals we need to support each other more, tighten the ship here, and work on creating jobs outside the "service industry". Education opportunities for those in services, so they can become a tradesperson, etc.

Stay home and workout

Allow second homeowners to return

It's awesome to see people practicing social distancing with their family and friends; yet they are not practicing social distancing with essential workers. For an example, customers are invading employees personal space to grab things they need. I know customers are in a hurry to leave, but that doesn't help anyone. Although it may not be intentional, but it's imperative that we practice mindfulness. We're all going through this together, so I hope we look out for essential workers too. Those employees have chosen to work through this pandemic , so the least we can do is respect their distance as they stock shelves. I want everyone to feel safe as much as possible. Especially, when they don't have the choice to leave due to their personal circumstances. I feel like it's important to put signs reminding people to practice social distancing with everyone,including essential workers. Maybe employees can wear shirts kindly asking to respect their space? Please help the essential workers.

Helping the Hispanic or illegals within our community, shelter and food.

more hours for seniors only at grocery stores

Financial assistance for local small-medium businesses who have been closed or significantly impacted by the "stay at home" order and local workforce who have been let go (temporary or otherwise).

I think we need better social distancing solutions for the cashiers at the local stores. Perhaps plastic screens. Or stores should create easier ways to order goods online and pick up pre paid items without going into the stores.

Volunteer services that would SAFELY deliver needed resources to the homebound.

Keep our of towers from negatively impacting our community. Temporarily halt short term rentals.

Home delivery of grocery orders.

I would like to see a way to make us all feel connected to each other again,

Helping people with their rent and food seems to be a high priority.

I think food would be the biggest need and basic necessity right now for people who do not have enough money to buy groceries.

We need to get out consistent weekly coordinated messaging on social media to everyone Re 1) support our local businesses incl take out food - restaurants - try say weekly if you can 2) philanthropy our hospital has and will loose millions of dollars in revenue think -donations to the Foundation 3) blood bank - ours is very low needs your donation To help others w virus plasma ,4) Promote Shelter in Place regulations —5) ) Masks - use bandannas etc but don't use surgical masks ( help our hospital workers

Mandatory ppe and screens for store employees, sanitizer, gloves, face coverings for shoppers.

One idea I heard from my boss in San Antonio Texas was that their local grocery store, HEB, began selling prepared meals from the local restaurants. It seems like a good way to support our local restaurants. Also, some kind of centralized Truckee Covid 19 online resource that outlines how we can help would be helpful. We've given to Sierra Community House (project Mana). Is there anything else we can do besides sheltering in place and buying take out?

Food availability

I think community communication is potentially our biggest challenge. As our greater "Truckee Tahoe" community is criss-crossed by county and state lines, there really is no central organization that is the "go-to" source for consistent and complete, non-biased or angled community information. What we have now is a mish-mash of numerous organizations, government entities, "media", businesses, etc. pushing out random "updates" and "alerts" (all well intended) to a "community" audience that in most cases is likely limited to members, subscribers, taxpayers, businesses, etc. that are tied to the source in some manner, or those with a personal, professional or financial interest in the source. The creation of a cooperative, region-wide, coordinated non-commercial, focused and reliable "source" that anyone can access at any time to "get the latest" updates and info on specific things that impact our community would immediately and directly have a positive impact on the entire region.

Enforce the stay at home order with fines or penalties. This would help end this sooner. Last time I went out for food I saw many people out doing non-essential travel and groupings.

Keeping no resident out of our area.

Opening gym

Sierra Business Council is such a huge resource and vital to the future of a healthy local economy going forward. I hope everyone is aware of SBC.

Better tools and resources (city web page?) to enable people who would like to help. List of volunteer organizations that are mobilized in response to Coronavirus?

Virtual Happy Hours. Take the time to call/facetime friends and family. Don't think of it as a call but a visit. It fills the gap of socialization. Don't forget people living alone. It is extra meaningful for them.

Everyone including law enforcement and fire as well as all persons on the street for whatever emergency errands they are out performing need to practice social distancing as well as continuously wear N95 masks. For some reason emergency personnel don't feel they need to wear masks which is a big mistake.

Lease rate relief

Landlords extend forgiveness of rent-commercial and residential. Huge push to support local businesses. Employ as many as possible doing jobs that the community needs-picking up roads, support to those who need help, defensible space, etc.

Self-isolate, wear a bandana over your mouth & nose, Save healthcare masks for healthcare workers & the sick

Frequent and transparent communication from TFHD. The communication yesterday was a good start. But we will all benefit in knowing how things are progressing at the hospital where lives are ultimately going to depend. Also, so we get guidance on anything that we can do to help keep the facility/personnel to stay above water.

PPE, hospital beds, ventilators.....communication from the top to residents in knowing we have enough supplies here if we need them

Instead of recommendations, we need mandates so that those who aren't following the protocol to keep everyone safe are cited.

A delivery of toilet paper?, delivery of produce and milk, butter, eggs etc to our door for a reasonable price, discount on rent and utilities.

As we are doing construction is there a way to do it safely

Info about who is infected and how they became infected. 'Tracing' folks who are infected and letting those who were in contact with them know they might be exposed. Truckee has a much higher than average infection rate, why?

I know I do not feel alone in this, but Nevada County, Town of Truckee, Placer County leadership is frankly NOT DOING ENOUGH to enforce second-home owners, ski-leasers, and visitors from being here. I see our grocers, health care workers, essential business dismayed at the influx of people and how tired they are. I go to the grocery store once a week and see the store pillaged of items and a plethora of people from the bay area at the store with carts over the brim. As a solution I feel the town of Truckee and Tahoe basin area should have public signs up discouraging them from being here and say it will be enforced. I also feel the exits into town need to have a check-point (YES, it has gotten to that point) to confirm permanent residence.

More online community communications

Ways to achieve togetherness, somehow remotely. Community ties built, through neighborhoods, churches, athletics, shared interests.

Clear program of how we can help the businesses in the area. I saw one program for gift cards, but I believe it was on Instagram (I don't use any of the social media platforms).

Maybe a shout-out to those who are staying home - a campaign to acknowledge those who are trying. My teenager is so discouraged but she doesn't always get the reinforcement that she's doing the right thing. Instead of the constant plea to stay home, how about the thanks or acknowledgement that staying home is the correct choice and it matters?

Established donation site for those that need financial boost. Those above the "poor" level that have access to existing programs. The in-between small business owners and service staff unemployed. Needs to have excellent administration to avoid waste and to establish qualification criteria.

Encourage those who have been engaging in short-term rentals to rent longer term to locals who need housing.

Taking care of older residents in ways of getting food and other supplies to them

Give homeless people homes

Local traffic only. Make tourists pay an "entry fee" to visit and take our resources in stores, medical, and local's patience (mental health).

A service to deliver food to people who are quarantined

Let cars park on county streets when snow removal is not in progress so that people can park and recreate without jamming up parking lots.

Keeping our local businesses afloat.

Recreation is necessary for everyone's mental health

Breathe and stop watching too much news.

-Look at non-profits that receive property taxes and use some/all of their reserve funds to benefit the community -Have a local clearing house for matching up needs and volunteers, Community Foundation? -A problem is that many people are going to all the grocery stores (Savemart, Safeway, the Mexican grocery store, New Moon, and CVS and Riteaid) to find various items, greatly increasing potential transmission of Corona virus. Sorry, I haven't come up with a solution for this other than hoping all stores can be better stocked.



Consider solutions for "non-essential" services that do not close businesses, but keep health concerns in mind; i.e., Public gyms: tape off equipment to maintain social distancing guidelines and provide sufficient sanitizing stations. Restaurants: space available tables at sufficient distance to satisfy CDC guidelines - people at the same table are making the choice to sit together. Theaters: again, only make adequately spaced seating available for occupancy, tape off the rest for now - the concession stand food is already a "to-go" commodity served by persons with food handlers training; maintain social distancing in lines, put plastic shields between servers and servees, provide sanitizing stations. Etc.

Lack of toilet paper

I think it's important for the Town of Truckee and Nevada County to understand the limits of their capacity and not to take actions, while well-intended, that may cause more serious collateral damage. Instead, the Town should be focusing on how it will shed expenditures to deal with presumably-lower revenues for the next few years while continuing to ensure that essential functions (snow plowing, "core" policing functions, etc.) and that non-core expenses are eliminated. The Town should not be trying to address macroeconomic issues nor otherwise interfere in the market unless it is certain that its actions are correct and it is fully considering and mitigating collateral damage.

Stay home

I think the stay in place needs to be enforced!

The school- age students in our community are struggling. They should be graduating, planning for college, prom, playing sports, socializing with friends, working and saving money. They are completely disconnected and scared. They are anxious about what this means for our community and their future. Having some sort of counseling collective to bring together a group message about some of the details, facts, and ESTIMATED projections of what the next few months looks like, would be very helpful for them.

Help the Senior Apartments in Truckee, especially with things for the seniors to do such as large print books, large print magazines, movies, large print cards, donations of food, donate a computer for them to use to FaceTime with their families, donate cleaning services.

I am desperately concerned about our hospital district's "Plan B" to shuttle excess patients to other nearby hospitals. I would like to see someone initiate a planning process for alternative healthcare ward locations, such as school gyms, airport hangars, etc. What do we do when neighboring hospitals area above capacity as well? We need to plan for this now. (locations, cots, blankets, medical personnel, etc...)

It has been said over and over , but people are still not following the "stay at home" ruling. This I think is #1 for us right now. everything else will fall into place. But if we have more and more people needing health care and hospital care then we ALL will suffer. We are a small community and we must stick together on this.

We could use more clear communication to second homeowners about staying put at their primary home. I saw that placer county "sent out" letters to homeowners in general discussing this topic. I have to received one, nor has any other local that I have talked to. I'm not sure how they went out... maybe something in the Sacramento and San Francisco news/ in papers to get the word out better?

Stay home!

More mental health resources, COVID-19 or not!

Reach out to the second home community for help. Tahoe Donner did this and is getting donations. Open your arms to that group, they have more resources and consider themselves part of the community! .

Keep people from the Bay Area and Nevada out of our town for the time being. Our hospital and healthcare system is at risk of being overwhelmed.

It would be great if second home owners and tourists would stay home!

Incentives to help people who have lost/reduced income. Incentives for landlords to accommodate tenants who need help paying rent.

Creating shelters for those who have to flee abusive environments. The Sierra Community House shelter is full and the hotels who usually help us out are closed. Create a check on your neighbor routine.

We live up here, making lots of sacrifices to live here just so we can enjoy the outdoors. Don't tske that away from us. We can still be Covid responsible AND be enjoying the outdoors! Don't make people feel guilty for doing so. We need exercise, sunshine and fresh air, the true way of avoiding disease.

Re-opening parking areas to allow for access to the outdoors.

Post somewhere and announce to ALL landlords that it is against the law to evict people right now, would help many many people!

Get country back to work and economy moving forward. Phase in areas with greatest economic impact and least risk from virus.

Reopen the cross country trails. Exercise is essential for physical and mental health. Maintaining a 6ft social distance is very easy and no equipment is shared. Not sure why the trails were closed. Seems a little like the tail wagging the dog.

Making auxiliary hospital in empty hotel to treat covid patients

Truckee needs to set up high speed internet towers around town so all of us can communicate - engage - distance learn and shelter in place

Change cab service, uber/lyft to grocery delivery. Or employ those who are unemployed to provide this type of service.

Thankful for scarf initiative. More tests.

Making sure we take care of our health care workers, first responders, and law enforcement.

Close the legacy trail, its become too dense with people passing each other like 2 lines

stay home stay safe stay healthy

Too many people on the trails - need to limit attendance to maintain physical distancing. The stores and restaurants are doing a great job.

Stronger mandates on STRs and 2nd homeowners coming and using our resources, leaving strains on communities here in the Tahoe/Truckee area

Communication

Do a better job educating the public on how many people there are that would/could use the local hospital, how many beds it has, how many icu beds it has, how many ventilators it has, how much PP gear it has, and what the plan is to make sure none of those run out or how and to where to transfer patients elsewhere as needed. This will alleviate a lot of the concern, even if the story is bit a good one, because no information is always worse than the real information.

I'm a part-time homeowner, currently in my San Mateo home. I'll let the full-timers answer this.

I would love to see THS do more video / zoom meetings. They send parent emails weekly, but there simply isn't enough staff to follow-up with each student or parent.

Available for pick up of grocery items/cleaning supplies Delivery of food to people in need

Because of local numbers of covid cases we need to inform the public in surrounding areas of our concern of second homeowners coming up on weekends and flooding our town as we are in "stay at home" restrictions. Too much travel. Stay put. No one is above the law. We need to be protected by our town. The numbers are revealing how important this is. Please do something

Financial help. Most of us live on the edge building a community that has resources, mainly financial in the way of loans and grants to help even the flow of cash. Especially in these times.

keep tourists out of the Lake Tahoe area until this emergency is over

Keep up the communications via Placer County, Nextdoor, etc. letting us know what's happening, successes and dangers regarding CV19.

It would be nice to know if we can donate blood, if the hospital or doctor offices need masks and gloves, how many people in Truckee got the virus EVERY DAY so we know what our curve looks like. And where to find this information - or any information.

Allowing people to go to the home they own and frequent for physical and mental health. FT residents should trust ability to social distance and not use local resources (even though we pay abundant taxes to Truckee, county, etc to pay for services in Truckee

Ban all non-residents from any open stores or gas stations, including grocery stores.

Encouraging safeway and save mart to do curbside grocery delivery.

Financial help for the small businesses that rely on tourism.

It's best for people to hang tight and be ready to start up when we get the green light.

Not sure

tahoe donner should look at their budget and take the % of member annual dues that are allowed for salaries and pay at least that % to employees that have been let go. I don't know the math or how to do it but some % of the yearly goes to paying people, tahoe donner association should not hang on to the \$, and there is a reserve for unexpected things, some of that \$ should go to employees.

Get the tourist/visitors out of here! This is not a time to be vacationing!

More grocery delivery.

Independent Outdoor work for people out of work to do on trails and/or public spaces. Provide a list of tasks and where individuals can pick up supplies. People could sign up and work independently getting them outside in the fresh air and helping the community thrive.

Get business and the economy back operating. Quarantine only those who are at high risk of death. Let the rest of us get back to work

Give the renters a pardon on March's rent or at least a reduction.

Connecting senior citizens needing help with neighbors/ volunteers

Government needs to move on testing capability to determine, one, who is sick with corona virus and in danger of spreading it and thus quarantine the, and two, who has had corona virus and is now immune and can get back to work. If we don't get back to work more people will die from financial hardship leading to delayed medical care and deaths from suicide.

We don't live in the Tahoe Basin, but own property there.

I'm concerned for the mental and physical health of our hospital workers AND our local restaurants. We are trying to arrange a program wherein Truckee residents sponsor a day of coffee and tea with pastries for healthcare staff and doctors at Tahoe Forest Hospital.

Have a traffic stop at 80. Just like a major storm. Not local = no entry. I realize there will be exceptions. We must protect our minimal health resources. Our medical staff are locals. We owe them the respect and protection of limiting potential patients to the members of this community.

Lets build a plan now on how we can reopen everything as soon as possible - within the bounds of proper social distancing - PO is open, Grocery is open, how can everyone else open? What phase in can we develop now to reopen with new rules and guidelines? Create a business community working group to put together the plans. lets get ready to operate.

Stores and hospitals should admit/treat locals only. ID the customers/patients at door. Triage patients by their locality.

can local pilots help with getting testing kits to the Truckee / Tahoe region. Using a fire or police mandate for acquiring these tests. Create a case testing example for the rest of America that is coordinated by local police, sheriff and fire. The region (Truckee, Squaw, Alpine, Tahoe City, Dollar Point, Carmelian Bay, Tahoe Vista, Kings Beach, Incline Village and Northstar ) Hospitals educate positive tested and treat. Every 2 months this sample region is retested and treated until gone.

Vote Trump out off office.

Grocery store order pick up. If on-line order is not possible, at least pick up of "essentials bags" for seniors and high-risk or immune compromised/high risk people.

**Q5** Any other comments or suggestions about coronavirus impacts or ways to respond to them?

(152 responses by owners/non-owners)



virus safe help community really  
back time use great second social think work let  
Enforce short-term local regulations  
n/a

The government needs to get enough tests made so EVERYONE can get tested. There are asystematic people walking around infecting others.

No

Perhaps a donation stand placed in different areas where people can donate money to be used for out of work neighbors.

It does not appear that non-residents (visitors, vacationers, non full-time residents) are taking the situation seriously enough. For some, it sounds like if they get sick, they believe they will simply be able to relocate back to their city/town of primary residence and utilize the medical resources there.

Truckee, et'al' is largely a tourist base economy, yet now we are telling people to stay away. It's likely to be quite some time before the virus is no longer an eminent threat. This is an opportunity for our town to diversify the economy to make it less dependent on tourism and elite second homeowners.

No, Thank you for asking - stay well

I hope people do their best not to go in panic mode. Do not freak out and over hoard supplies. Stay safe in body & mind. This too shall pass.

Close the roads into our communities?

Reduce current population, encourage 2nd homeowners to return to primary residence. This was noted in the ToT order, but I think 2nd homeowners think it doesn't apply to them. Needs to be made clear.

Every open establishment should give people plastic gloves when they enter.

Wash your hands, don't touch your face

I've said it multiple times....shut it down. We are slated to get a big storm Sunday and early next week...people are going to come up and try to backcountry ski. Put out a press release that says, "Sorry folks, Truckee's closed."

Grateful to live in Truckee. It appears that we are doing OK. But, point is, I really don't know. Is Truckee doing OK? Do we have cases here? Has anyone died? Please keep us informed. And, thank you to the Truckee Police. They seems to be causing around town making sure everything is OK. And, thanks to all of our first responders, Fire Dept., and doctors, nurses, etc. I feel like we are doing OK. Are we?

Pay attention to your Health Officer! She is looking out for the health of Placer County residents.

community website or somewhere we can see how to support the more needy in our community. A listing of organizations that is helping needy in our community so we can give money to LOCAL causes that are helping right here.

Again, we need a hotline to report poor behaviors we observe to reduce the spread of the disease.

It would be great if there were a central resource for finding out about opportunities to volunteer to help those in need - safely!

Let's open up the town as soon as possible.

It is not the end of the world. People should quit thinking this is armageddon. Practice common sense social distancing and hygiene. Treat protection measures seriously.

Keep n be considerate of others

As many clear local PSAs as possible

A Dashboard

Continued attention toe separation and cure for succesd

Give us leaders who prioritize protecting the public over glossing their own reputations.

It would be great if we could all learn to work together instead of pointing fingers, and making this about "them" vs. "us." This is such a great example of us all existing together on a small blue planet in space. What changes are we willing to make? We watched the bees dying and the birds dying, and we didn't pay attention. Is this going to get our attention? The old normal was not working for us.

No - you're doing a great job keeping us all informed. I'm looking forward to when simple blood tests to check for coronavirus antibodies can be performed at local labs.

This has been truly tragic to endure.

Yes don't believe anything you hear and be responsible for yourself because you are on your own.

Ways to assist community members in need.

Get rid of the president and vp

Having fun doing projects that have been in the closet for 20 years.

if there was a way to turn off fox news to households and make those viewers watch what is really happening in america , i think that would really help. this doesn't seem to be a hoax.

Make sure that food distribution to needy households is strengthened.

Regarding trash and wast pick up. Now that everyone is home there is a lot more trash and recycling from home use and less from businesses. It would be nice if residential customers could get a break for going over and businesses could get a break for having none. Also this is the time that people are able to spend time preparing their yards for defensible space clearing and Firewise compliance. An early start green bin pick up now would be very helpful since many people will be too busy reviving their businesses when the order is lifted to be able to maintain their yards. If green bin pick up is not possible (weekly would be nice) then allow a limited time for green bags to be used for yard waste again.

I thank everyone for their contribution. The social distancing will work, tourists will return. I just hope the most vulnerable in our community will stay. Let's find a way to help them.

this is very stressful. Mental/emotional help will be necessary for our community

Please get us testing for us so we can get tested even if we have no, or mild, symptoms!

Keeping us updated on new Coronavirus information and making sure people are staying home.

Suggest hours to visit safeway based on first letter of last name. Could be used as a guidance and way to spread out the shoppers. I worry about people not getting enough nutritionally good food. Not sure how to remedy that.

I think food and rent (shelter) are the two major concerns looking forward. Organizations and institutions that are already helping distribute food should continue to be supported and they can help give feedback on what barriers need adjustments (more food donations, money, locations).

Vote Trump OUT!

I think the town can be more proactive about what they're doing, what TFH looks like. Is it a war zone there? Do our medical staff have enough of what they need? Communication has been light.

I believe that grocery stores are not regulating purchase quantities and I know this is appreciated. The "idea" of special shopping times for seniors is great, but not if the product hasn't arrived and the shelves aren't stocked.

Fund mask construction & distribution

Our town may need a socializing roll out, so everyone will get the virus slowly instead of all at once.

Focus on the people. Trickle down economics doesn't work. While the business owners (including short-term rental owners) are loud, they are not representative of the people in this community! Let their communities help them.

Encourage everyone to wear protection over their mouth and nose when in environments that might have contact with others less than 6 feet, ex grocery stores. Have hand sanitizing dispensers at every entry/exit.

People should still be encouraged to walk, run, hike, snowshoe, golf etc. while maintaining social distance. Exercise outdoors is critical for maintaining physical and mental health.

It is very impressive how much is being done...we have a great leader presently and fantastic response teams. I just wish developing a cure for this fast moving virus would happen soon.

Small business are going to be devastated, as a community I think we should appeal to landlords to help business owners with reduced or deferred rent. The heart of our community is with-in the downtown and all the small business. It would benefit everyone if we can keep the downtown full of small independent business, it is vital to our charm as a destination town.

Get together with friends using FaceTime, Zoom, etc.

Be proactive, be visible.

Pay attention to advice of the medical personnel

Handwashing stations in public areas

We are all in this together. We need to drop the "us" vs. "Them" mentality. It is only creating anxiety and negativity.

Thanks for surveying the community

Continue to keep the community updated on the situation.

Could there be some sort of "drop off" procedures--best practices for all restaurants/groceries/pharmacies for take-out food, groceries, medicines where people could pay in advance and the doorbell is rung and then no one needs to be closer than 6 feet? My own response is to take walks/runs/snowshoe trips in the more remote trails around Tahoe Donner. I saw no one for 2 hours yesterday! Music is another great out. Reviving letter writing and reading should be encouraged! (a personal bibliophile request).

Perhaps a thought about helping those less fortunate if you receive a stimulus check and don't really need it for survival. I intend to help a family I know could use it if I receive one.

I'm wondering if SaveMart and Safeway might consider delivery to homes or even deliver to your car in the parking lot.

I normally work from home via the internet. I'm concerned about the internet being overtaxed by people streaming movies

Would love to see the town council DISCOURAGE 2nd homeowners from coming here to SIP. They made a point not to in last weeks meeting. Said it was unconstitutional. Which is not true and clearly biased. The Executive order implied this. Yet when given the opportunity, our council failed grossly. Disgusting.

Enforcement of nonessential travel restrictions on highway 80 and 89 Small business financial help - grants and loans, rent abatement and deferral

Comments: still too many people not following social distancing. Essential service areas, eg grocery stores, curbside food pick up sites, post office and banks still have people of all ages and seemingly different socioeconomic groups who will not keep their distance. See many groups of people wandering these public places, not really shopping or getting business done; they seem bored, looking for something to do or just like being around others - but this is NOT the time. Yes, it's hard to stay home but this is critical for the integrity of our health care systems; which could very well collapse due to high demand, health care workers becoming ill,, lack of PPE and ventilators. We have such a small hospital and not sufficient infrastructure to support the numbers of residents and visitors at this time. Today's update from TFH is that Truckee is seeing an infection rate 7-10 times higher than the rest of the State!

Find a way for people to safely go about their life as normal. Children aren't getting the virus. Find out if they transmit it. If not, there could be a way they could return to school.

This is normal for the winter flu/virus deaths. Average 175,00 to 200,00 dead. Ive lived thru worse!

Love that the town is plowing all the paved trails. Can't wait for the warmer weather!

How to help truly isolated/ our senior folk.

Full time locals are really scared right now about the amount of second homeowners that have decided to stay in the area and the subsequent depletion of resources. Not sure there is much that can be done. However, some type of provisional plan to increase the resources or assurances that this community can be supported at this capacity might help. The messaging now is that they go home. But they aren't. And continue to arrive or revisit. This divides the community and solutions are needed.

Have people wear mask when in in public inside spaces

The School District is doing a great job of distance learning. Much better than other districts that I am hearing about. The District was especially quick to respond to the virus and teachers are keeping the momentum going. Thank you!

Other than trying to get food and supplies we feel pretty safe in Truckee. Would also add masks (not N95) and gloves to the list I just submitted for separate sale on drive-by basis.

Let us go hiking cross country skiing keeping are safe distance

Keep updating the population, radio, tv whatever. There is fear when there are unknowns or misinformation.

more people are walking their dogs which is great, but not everyone has discipline of bagging their poop. please encourage people to scoop their poop...distribute magnets for bear boxes, bags, etc. to encourage

Thanks for all you are doing during this very difficult and challenging time. Please consider an uplifting small town "Car" parade or town virtual call, happy hour or something fun for us locals to unite.

Property owners in this area should not be shamed for coming to their homes to shelter. We all pay taxes and support the area.

We need to come together as a community. Show a united front around the Basin

More people sheltering inside.

I am 77, not a full time resident of the Truckee area (Portland)

Stay vigilant!

My electrical utility costs are outrageously high with my wife and I being home full time.

Romans 8:28--This too Shall Pass--have Faith in the purpose of your existence

I think we should be doing more to mandate the stay-at-home requirement. In addition, if there was a way to keep the 2nd homeowners from going back & forth between their homes. I realize that they pay taxes, but every time they go for groceries, all too often, they are spreading the virus between their city & our town.

We need to know if anyone in the Truckee area is actually sick. We're all being told to act like we live in New York or Los Angeles. Also, Reno since it's the place we usually need to go to get things.

Neighborhood safe distance driveway parties - we got to know neighbors we've seen for years, but never knew when one suggested we all gather (at a safe distance) with a glass of wine, share stories about how we are all doing.

encourage more meetings on line instead of clogging up roads. Air seems much cleaner and fewer cars on the road is much more agreeable

sponsor a remote Truckee community event

More of this!

The plus in this is that it's gotten many people to be more attentive to their hygiene than they used to be.

No. Good luck with this project!

get sheriff dept to help w/ passing out fliers

Workout. Learn a new hobby or skill. Get educated. Get outside and away from people. This is all so short term, and an opportunity to be a better person.

Keep calm and stay inside

Observe the guidelines for social distancing in order to reduce the spread of the virus. If out hospitals get overrun with patients, people will die because there aren't enough resources to care for them.

Discourage visitors now. Give good reasons. Let people make choices. Demonstrate positive behavior People have been very respectful so far on the legacy trail and it's good for people to get out. Let them continue to social distance and encourage positive behavior. Encourage face covering in public. Keep town counsel meeting and information happening.

Keep smiling.

We need to enforce the mitigation rules. Stay home.

We have had many "commuters " that's a bit nerve wracking,

Stay home if you're sick with a fever or cough

I think the school district needs to require the teachers to check in with each student individually(not in a group chat/zoom meeting each week, even for 15 minutes, to make sure they are ok and understanding. And school counselors need to set up small group meets with all the students. Maybe even get volunteers in the community to host a small group connect with kids.

Respecting essential workers space. Especially when employees have spoken to managers & they haven't done anything about it.

I work for a Vacation rental company and we have abided by all rules and regulations in place. Making sure homeowners who rent follow the same rules is crucial at keeping our business alive.

N/a

One thing yesterday - I took a short bike ride on the bike path and the traffic between lake forest and dollar hill 7-11 seemed just like a normal day of cars. It was kind of alarming. We couldn't figure out where all these people could be going. It was 2 pm so seemed strange that is was so busy, just fyi.

Don't appreciate the " locals" only attitude as a seasonal owner. We just paid property taxes, more than most full timers. We are sheltering and isolating, so did not appreciate the Tahoe PUD email telling us we are a burden and not to be in our own place. Maybe they should stick to business, and dump non essentials, like a GOLF course!?! While charging us for sewer, and then having to pay again for treatment to Truckee!!

I think we really need to encourage out of town visitors to STAY at their primary residences.

Open the fitness center, have alcohol and paper tower by each piece. Ask people to maintain distance. Limit to members and no guests

Isolate in a large building all personnel testing positive to Covid-19. Once in isolation, limit the personnel servicing this building so that these people can be monitored closely. Block the freeway offramps and make sure outsiders, including vacation home owners, are not allowed into our community.

Stay indoors and discourage as strongly as possible visitors, including 2nd home owners.

How about knowledge of a website we can submit ideas any day when we think of them since I can't think of one now

drive in movie theatre?

Close parking for outdoor and back country access. It seems people aren't making good decisions in these areas about social distancing and high risk behaviors that could add to the healthcare system's load. Stop making heroes out of back country users who get injured and self rescue. They will still need to use local healthcare for their injuries.

Support the hard-worker grocers, health-care workers by enforcing second-home owners and vacationers to leave the tahoe region. They deserve to also be with their families and have breaks, and the longer visitors are here and the amount of them that are here is very unfortunate and shows a lack of leadership & care within our community.

Keep discouraging outsiders from temporarily living here during this crisis. I'm also nervous about our local healthcare system being overwhelmed

We are doing well considering everything

We need to see a plan going forward: how to bring businesses back and get people out of lockdown in a way that won't cause the virus to simply start up again. We need testing and ways to get at least some people, who do not interact with the public, back to work.

Thank you Town of Truckee for everything you have been doing

The Germans have had good success moving to a home health based system. I see evidence we are following a similar approach, so good on us :)

I am so thankful that I live in Truckee during this challenging time. What a great community.

I'd like to see the same level of information we're seeing for COVID-19 disseminated for all existing health-threatening diseases

I would love to help others, but don't know how.

Support safe forms of non-congregate outdoor recreation (e.g., support re-opening of cross-country ski trails when appropriate spacing is used).

No

I love Truckee!

Ask second homeowners and vacation renters to stay in their primary residence; start closing roads.

Boy I'd really love virtual reality classrooms right now...

Stay Safe

Thank you for doing this.

Our medical system needs to be much better prepared for situations like this.

set up a road block to keep the bay area away, but allow locals to live outside again without fear that they are gonna get in trouble for being in their back yards.

Universal instructions always help. One site says one thing something else on another site. Way too confusing.

damage to economy of staying home may be more serious than risk of virus.

No

Be more upfront about what our hospital has done to prepare for a surge

Let us know how many people if any have contracted covid in our town. Also, does our hospital lack supplies?

Clear information on how to stay safe

Getting the word out to the surrounding news and educating them. Stay put applies to EVERYONE

not at this time

Once testing capabilities are established and available equally among the Tahoe population, give the people with a negative test a bracelet to display on themselves and restart the economic life by allowing only the bracelet wearers to resume their activities( eg reopening restaurants).

I understand why STRs should not be utilized, however, people should be able to go to a home they own and pay taxes on without aggression and hostility from neighbors. We are property owners too and care about the health and economics sustenance of our community. Yes, it is also our community (2nd homeowners).

Isolate Truckee. No second home owners should be allowed at this time. Other communities across the country are doing this, why not Truckee? The Governor has been very strong on this point.

I would like daily updates from the Town about how many covid 19 cases are actually in Truckee broken down by "in hospital" and "quarantined at home." Looking at health department sites is too broad. I would like to know how we are doing as a town.

Be kind even though we are socially distanced, it does not mean that you isolate yourself. I am sewing masks for medical and personal use, and it helps me feel that I am still giving back to the community, and making some small difference to help combat the virus.

Fire the politicians and bureaucrats in Washington who lied to us about this.

We've followed the rules for shutting down and quarantine, now lets create opportunity to restart!

Vote Trump out of office.

protect yourself and others

We really need people to take the shelter in place seriously and reduce exposure. Some people are still going to the grocery multiple times per week.

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